

# Our Future 2036

## COMMUNITY ENGAGEMENT REPORT AUGUST 2021

*Our Future 2036. Our community led plan.*



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Last revised: 16/08/21

Prepared by: Angelena Locke – Engagement Coordinator

Project lead: Ervina Lay – Manager, Corporate Strategy and Business Improvement

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# INTRODUCTION

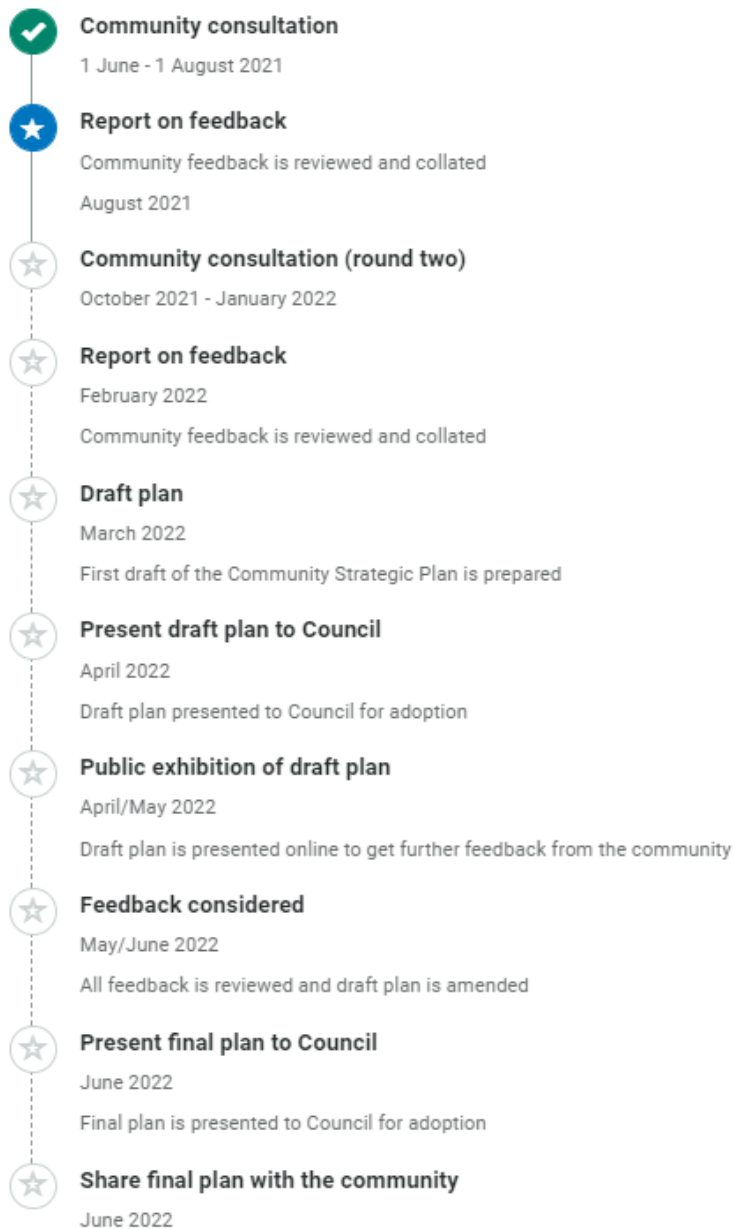
## Project background

The Community Strategic Plan (CSP) is the highest level of planning undertaken by a Council in NSW, as mandated by the Local Government Act 1993. The CSP sets out the community's vision and priorities for the next 10+ years and outlines the outcomes Council will use to measure success. Council is not solely responsible for implementation of the CSP as other levels of government, businesses and the community may also be involved in delivering aspects of the plan.

*YOUR future 2030* is the City of Canada Bay's current CSP which was developed in 2018 following extensive engagement with the community. Council is now reviewing this plan, as mandated by the Office of Local Government, and will do so through through phases of community engagement. The reviewed CSP will be titled *Our future 2036* and once completed, will provide a framework for all of Council's plans, policies and budgets including the Delivery Program and annual Operational Plan.

This report outlines feedback collected during the first phase of engagement which ran from 1 June – 1 August 2021 and sought to capture the community's ideas, aspirations and vision for the future of the City of Canada Bay. Findings from this consultation will inform the second phase of consultation which will be undertaken from October 2021 – January 2022.

## Project timeline



## ENGAGEMENT STRATEGY

An Engagement Strategy for the review of the CSP was adopted by Council in March 2021. This section outlines relevant details of that strategy.

### Purpose of engagement

Work directly with the community to reflect their aspirations for the future of their area, determine how Council can work to realise these aspirations, and outline how success will be measured.

### Engagement objectives

- Demonstrate council's commitment, expectations and process for community engagement
- Ensure that engagement techniques are inclusive and provide opportunities for the widest participation particularly for those groups that are hard to reach
- Ensure the process is responsive and allows for ongoing communication to the public on how their input has been included
- Provide an opportunity to inform the community on the services offered by Council
- Test themes for relevance, priorities and whether our community believes we're meeting them
- Review and align state and federal level objectives with our own
- Highlight any gaps in the current CSP
- Provide the community with an opportunity to engage with Council and align their aspirations with the strategic plan moving forward
- Seek input and endorsement of themes, tactics and targets for the reviewed CSP.

### Community and stakeholder groups

The following stakeholder groups were targeted as part of this engagement:

- Residents
- Rate payers
- Community sectors and groups, non-government organisations, clubs, etc
- Business community and developers
- Government agencies
- Stakeholders involved in specific known and/or emerging issues
- Lobby groups, interest and support groups
- Council staff
- Visitors

Hard to reach stakeholders were also identified to ensure all were given an opportunity to provide feedback:

- Young people (school aged children and young adults age 18-24)
- Seniors
- People living with a disability
- Culturally and linguistically diverse community

## Engagement methods

A number of engagement methods were implemented, allowing the community and relevant stakeholders to provide feedback based on their level of interest and the amount of time they had available. Engagement methods are outlined in the table below.

| Engagement method | Description   |
|-------------------|---|
| Quick bites       | <p>3 quick questions which asked:</p> <ul style="list-style-type: none"> <li>• <i>What is one thing you love about your area today?</i></li> <li>• <i>What is one area for improvement for the future?</i></li> <li>• <i>How can we all make the City of Canada Bay the best it can be?</i></li> </ul> <p>These questions could be answered through an online form and were also added to the flyer and could be submitted at Council venues and events.</p>  |
| Community survey  | <p>This survey was the primary engagement method used for this consultation. Questions were designed by Council's Leadership Team in consultation with all staff.</p> <p>The survey was posted on the Our Future 2036 page on Collaborate Canada Bay and hard copies were available in Council libraries. The survey was translated into the 3 most prominent languages in our community; Chinese simplified, Korean and Italian.</p> <p>See appendix A for full survey.</p>  |
| Under 25s survey  | <p>The under 25s survey was devised from the community survey but presented in a much simpler format. The survey was posted on the Our Future 2036 page on Collaborate Canada Bay.</p> <p>See appendix B for full survey.</p>   |
| Fund it           | <p>The fund it tool is essentially a voting tool and was implemented as a quick and interactive way for the community and staff to help Council prioritise projects from now until 2036. The services, programs and capital works projects that Council provides were grouped into 14 categories, with each category worth one point. Respondents were able to allocate 7-10 points to the categories they believe should be prioritised the highest.</p> <p>URL: <a href="https://collaborate.canadabay.nsw.gov.au/ourfuture2036/fund-it">https://collaborate.canadabay.nsw.gov.au/ourfuture2036/fund-it</a></p> |
| Social map        | <p>The social map is an interactive way to collect feedback. Participants were presented with a map of the City of Canada Bay LGA and asked to highlight an aspect or feature they loved, outline something that could be improved or suggest a project for Council to consider delivering.</p> <p>URL: <a href="https://collaborate.canadabay.nsw.gov.au/ourfuture2036/map-your-ideas">https://collaborate.canadabay.nsw.gov.au/ourfuture2036/map-your-ideas</a></p>   |

## OVERVIEW

### Engagement snapshot

A total of 1,945 submissions were received during this consultation from the community and staff and approx. 170 staff members were engaged. Submissions are broken down as follows (note there is some overlap).

- Quick bites = 180
- Community survey = 914
- Under 25s survey = 106
- Fund it = 224
- Social map = 212
- Event presence = 95
- Instagram story = 80
- Phone and email = 7
- Staff expos = 359 submissions

### Communication methods and reach

A variety of methods were used to widely promote this consultation and reach the highest number of people as possible whilst remaining accessible for various sectors of the community. Incentives were also put in place to encourage survey submissions and included:

- 1 x \$1,000 RedBalloon voucher
- 2 x \$150 Visa gift cards
- 1 x \$200 JB Hi-Fi voucher

Specific types of promotion such as social media and EDM were used to target hard to reach stakeholder groups identified on page 5. An overview of communication methods is provided below.

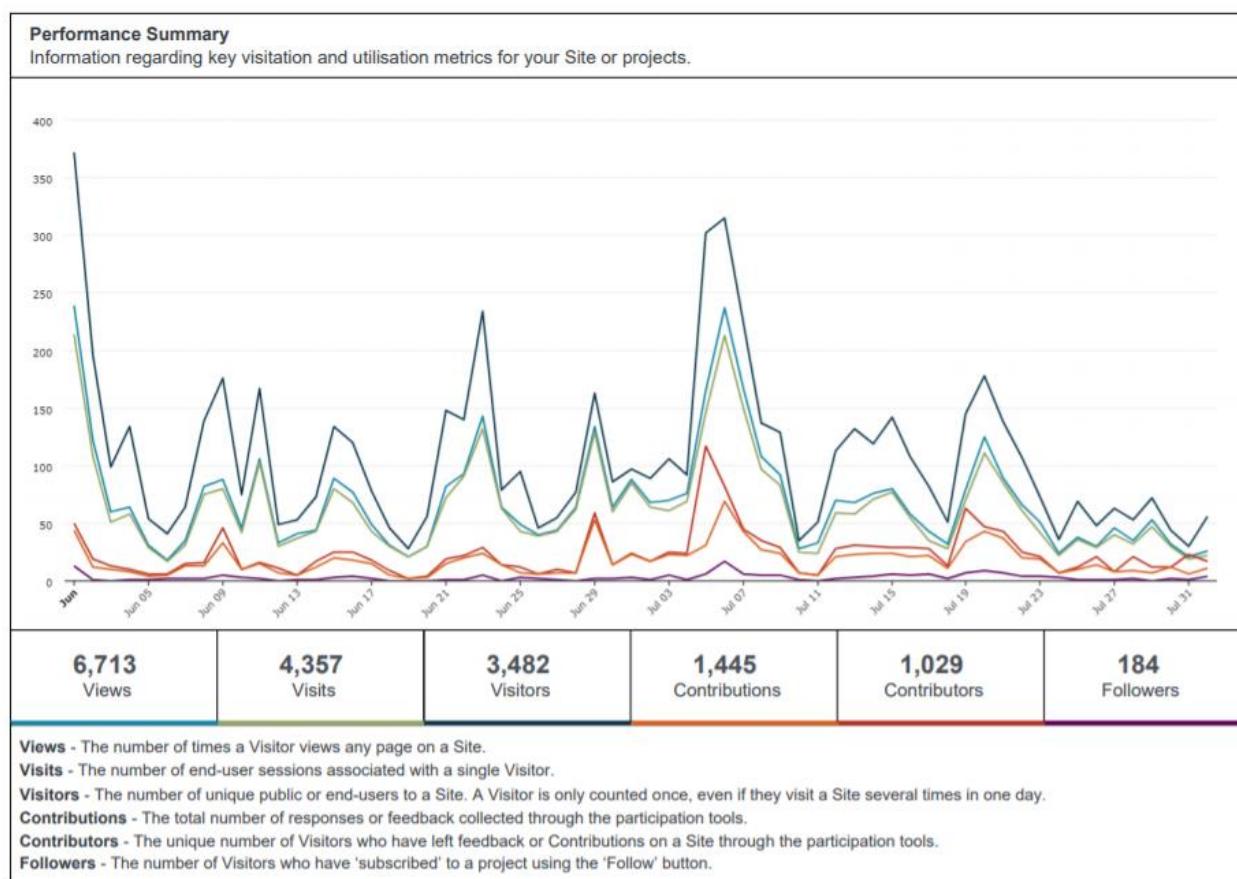
### Collaborate Canada Bay

A project page was created on Council's community engagement portal, [Collaborate Canada Bay](#). This page included information about the CSP review and housed the community survey, under 25s survey and online quick bites form. When the project page went live on 1 June an email was sent to 2,146 Collaborate members to advise them of the consultation's launch.

URL: [ourfuture2036.com.au](http://ourfuture2036.com.au)

Collaborate page stats:

- 6,739 page views
- 3,497 unique visitors
- 185 people following this project for updates



## Social media

This consultation was widely promoted across Council's social media channels. 6 Facebook and 5 Instagram posts had a total reach of 16,200 with 572 engagements. See appendix C for more detail.

Categories from the fund it tool were also posted to Council's Instagram story to promote this engagement method and received 11,018 views.

## EDM

Over 11,000 stakeholders were advised of this consultation via direct email. The email list included local businesses, community groups, volunteers, schools, childcare centres and more. Staff across teams including Place, Community Services, Libraries, Sustainability and Venues assisted to promote this consultation via EDM.

The consultation was also featured in all Council newsletters which went out in June and July and a flyer was included with the July rates notice which was distributed to approx. 29,000 people.



| Council enewsletter                   | Reach  | Opens | Link clicks |
|---------------------------------------|--------|-------|-------------|
| @Rhodes enews (July)                  | 1,314  | 496   | 39          |
| @Rhodes enews (June)                  | 1,331  | 443   | 18          |
| Business newsletter (July)            | 9,839  | 2,588 | 60          |
| Business newsletter (June)            | 9,915  | 2,263 | 15          |
| City of Canada Bay News online (July) | 1,610  | 1,014 | 56          |
| City of Canada Bay News online (June) | 1,483  | 855   | 27          |
| Library enews (July)                  | 21,727 | 3,194 | 57          |
| Staff enews (July)                    | 387    | 279   | -           |
| Staff enews (June)                    | 385    | 268   | 29          |
| Sustainability Living (July)          | 3,382  | 1,055 | 17          |
| Sustainability Living (July)          | 3,361  | 1,071 | 47          |
| What's on (June)                      | 4,358  | 1,698 | 46          |

## Print

Posters and flyers were distributed to all Council facilities including libraries, swimming pools, golf courses, Five Dock Leisure Centre and Council's venues for hire to promote the consultation and encourage submissions. A separate flyer was created for Council staff. Bus ads also went up across the City from 7 June – 31 July. See appendix C for more detail.

Both the poster and flyer included information in English as well as Italian, Korean and Chinese Simplified. The flyers included three quick bites questions which could be answered and submitted at a Council venue or event.

Ballot boxes with flyers were also placed at the following locations to encourage on-the-spot submissions:

- Five Dock Leisure Centre
- Drummoyne Civic Centre (Customer Service area)
- Five Dock Library
- Concord Library
- The Learning Space, The Connection

The ballot boxes had limited success as these venues were forced to close from 26 June 2021 due to the stay-at-home orders which were put in place across Greater Sydney.

This consultation was also promoted in the June and July editions of the City of Canada Bay News, a monthly newsletter which is distributed to 37,000 residences.

## Event presence

This consultation was promoted at all Council events in June including Make Music Day, Bush School, Concord Farmer's Market and a BBQ at the Concord RSL site. Council officers handed out flyers and paper surveys with a total of 95 submissions received across these four events.

| Event                   | Engagement methods                                | Date       | Submissions received |
|-------------------------|---|------------|----------------------|
| Concord RSL BBQ         | Ballot box and flyers                             | 5/06/2021  | 10                   |
| Bush School             | Ballot box and flyers                             | 12/06/2021 | 10                   |
| Concord Farmer's Market | Council stall with ballot box, flyers and surveys | 20/06/2021 | 50                   |
| Make Music Day          | Council stall with ballot box, flyers and surveys | 21/06/2021 | 25                   |

Unfortunately all Council events were postponed from the end of June onwards, due to the stay-at-home orders which were put in place across Greater Sydney.

### **Staff expos**

2 staff expos were planned in June at the Civic Centre and Depot, respectively. These expos aimed to spread awareness of the CSP review and encourage staff to provide their ideas and feedback. The first expo took place at the Depot on 17 June and was attended by over 70 staff members. The second expo was not able to take place due to the emerging COVID situation in Sydney and instead was moved to an “online expo”. Over the course of a week all staff received daily emails inviting them to complete quick online activities to provide feedback.

### **Other**

Digital signage at The Learning Space and Drummoyne and Cabarita swimming centres spread awareness of this consultation. Signage at the swimming centres was posted in English, Italian and Chinese Simplified, however digital signage could not be posted in Korean due to software limitations.

### **Emerging themes**

Community priorities identified through this consultation have revealed a number of emerging themes. These themes appear below in no particular order, and could be developed into themes for the revised CSP.

#### **Open space and foreshore access**

Open space and the foreshore were repeatedly referred to as the area’s greatest assets. The community highly values the parks, playgrounds and foreshore walks across the City and the opportunities they bring for outdoor recreation. Many residents would like to see an increase in sporting facilities in the area and improved public amenities including public toilets and water refill stations to enable more members of the community to enjoy the open space. The community also expressed a desire for more cycle paths and walkways along the water.

#### **Traffic and parking**

The community expressed strong concern for traffic congestion and lack of parking across the City. In particular, there were calls for increased parking or revised parking restrictions to complement

the new metro in Five Dock. It should be noted however that the community does not necessarily believe increased parking should be synonymous with the construction of more car parks.

Improved parking in town centres was expressed as a community priority for a number of reasons; it will increase accessibility, convenience and support the local economy. The community also believes Council should advocate to State Government for improved public transport to meet the needs of the growing population and should promote alternate modes of transport by improving cycle and pedestrian paths.

### **Climate action and sustainability**

A need to proactively address the climate crisis was consistent across all feedback collected. In particular there was a strong appeal to build biodiversity, increase the tree canopy across the City, and set achievable outcomes to reduce energy consumption and pollution, promote greener practices such as composting and recycling and minimise rubbish in parks and waterways. Many residents would like Council to educate the community about the importance of taking climate action and support programs which will empower the community to take action.

### **Development**

Projected population growth in the area has many residents concerned that this will put strain on existing infrastructure and exacerbate the issues surrounding traffic congestion, parking, and access to public transport. In particular there has been a call to prioritise a mix of housing types over high density housing to maintain the local character of areas such as Concord, Five Dock and Drummoyne. The community agrees that future development needs to be met with well-designed public space and infrastructure and would like Council to advocate to State Government to ensure these needs are not overlooked.

### **Community safety**

Many residents believe a number of actions could improve community safety, in particular with regards to pedestrian safety. The community would like to see more pedestrian crossings built and lower speed limits imposed to protect pedestrians. It was also suggested that regular maintenance of roads and footpaths is needed to reduce trip hazards and improved lighting along foreshore walks and cycle paths would increase a sense of safety in these areas at night. A number of residents also expressed a need for a safe space for young people to come together and socialise outdoors.

### **Sense of community**

A sense of community is highly valued, with many residents calling for public domain improvements and more community events and activations to foster greater social cohesion. Supporting local business and enhancing inclusivity by providing support for different sectors of the community including seniors, people with a disability and young people is also seen as highly important. The community would like Council to connect residents with local community groups and volunteer groups to foster stronger community ties and some residents have called for more public art which celebrates diversity and acknowledges the cultural heritage of the area.

## RESULTS

### Quick bites

Respondents were asked the following three questions:

- Q1) What is one thing you love about your area today?*
- Q2) What is one around for improvement for the future?*
- Q3) How can we all make the City of Canada Bay the best it can be?*

A total of 180 responses were received through the online form and hard copy flyers. All hard copy responses were put through the online form for ease of reporting.

How feedback is summarised:

- Tags were created to group two or more responses which expressed similar ideas. If a response covered multiple points it was assigned more than one tag.
- Word clouds highlight the most prevalent tags for each town centre. The size of the word correlates to the number of times the tag was mentioned.

#### **Q1) What is one thing you love about your area today?**



| Tag                | Percent | Count |
|--------------------|---------|-------|
| open space         | 48.6%   | 86    |
| foreshore          | 23.2%   | 41    |
| location           | 18.6%   | 33    |
| sense of community | 18.6%   | 33    |
| not overdeveloped  | 4%      | 7     |
| safe               | 3.4%    | 6     |
| libraries          | 1.7%    | 3     |

Verbatim responses from top three tags:

| Tag        | Verbatim responses  |
|------------|---|
| Open space | <ul style="list-style-type: none"> <li>• Lots of open spaces and great parks</li> <li>• Numerous parks and waterways nearby</li> <li>• Open green spaces</li> </ul> |
| Foreshore  | <ul style="list-style-type: none"> <li>• The river</li> <li>• Close to beautiful foreshore that is accessible</li> <li>• The walkways around the River.</li> </ul>  |
| Location   | <ul style="list-style-type: none"> <li>• Location to city</li> <li>• Convenience</li> <li>• Variety - So many options of things to do</li> </ul>                    |

**Q2) What is one area for improvement for the future?**



| Tag                            | Percent | Count |
|--------------------------------|---------|-------|
| traffic                        | 17.3%   | 30    |
| parking                        | 11.6%   | 20    |
| tree canopy                    | 8.7%    | 15    |
| Quality of roads and footpaths | 7.5%    | 13    |
| overdevelopment                | 6.4%    | 11    |
| climate action                 | 6.4%    | 11    |
| Public domain                  | 6.4%    | 11    |
| Support services               | 5.2%    | 9     |
| Public amenity                 | 5.2%    | 9     |
| Community events               | 5.2%    | 9     |
| foreshore                      | 5.2%    | 9     |
| public transport               | 4%      | 7     |
| open space                     | 2.9%    | 5     |
| Community safety               | 2.3%    | 4     |
| recreation services            | 1.7%    | 3     |
| understaffing                  | 1.7%    | 3     |
| affordable housing             | 1.2%    | 2     |

Verbatim responses from top three tags:

| Tag         | Verbatim responses  |
|-------------|---|
| Traffic     | <ul style="list-style-type: none"> <li>• <i>Improved traffic flows around schools</i></li> <li>• <i>Traffic on Lyons Rd</i></li> <li>• <i>Traffic on main streets + town centres. Better for pedestrians</i></li> </ul>   |
| Parking     | <ul style="list-style-type: none"> <li>• <i>Encourage boat owners to park their boat away from residential parking</i></li> <li>• <i>Parking for sports</i></li> <li>• <i>Better parking near public parks</i></li> </ul> |
| Tree canopy | <ul style="list-style-type: none"> <li>• <i>More tree shade down all streets</i></li> <li>• <i>More green cover</i></li> </ul>  |

**Q3) How can we all make the City of Canada Bay the best it can be?**



| Tag                               | Percent | Count |
|-----------------------------------|---------|-------|
| climate action                    | 26.1%   | 43    |
| community consultation            | 17%     | 28    |
| Avoid overdevelopment             | 14.5%   | 24    |
| Maintain parks and open space     | 9.1%    | 15    |
| celebrate diversity               | 6.1%    | 10    |
| Management of traffic and parking | 6.1%    | 10    |
| Support services                  | 4.8%    | 8     |
| Support local business            | 3.6%    | 6     |
| Community events                  | 3%      | 5     |
| Increase police presence          | 2.4%    | 4     |
| More community sport              | 2.4%    | 4     |
| Improve public transport          | 2.4%    | 4     |
| Road and footpath maintenance     | 1.8%    | 3     |

Verbatim responses from top three tags:

| Tag                    | Verbatim responses  |
|------------------------|---|
| Climate action         | <ul style="list-style-type: none"> <li>• Improve the environment, air quality, trees, drainage</li> <li>• Invest in renewable energy projects + initiatives</li> <li>• Adaptable to climate change</li> </ul> |
| Community consultation | <ul style="list-style-type: none"> <li>• Listen to residents</li> <li>• Co-decision with people, esp youth</li> </ul>   |
| Avoid overdevelopment  | <ul style="list-style-type: none"> <li>• Don't increase density in our area. CBC needs to push back on population/housing targets for our area from the State Gov</li> <li>• No more high rise</li> </ul>     |

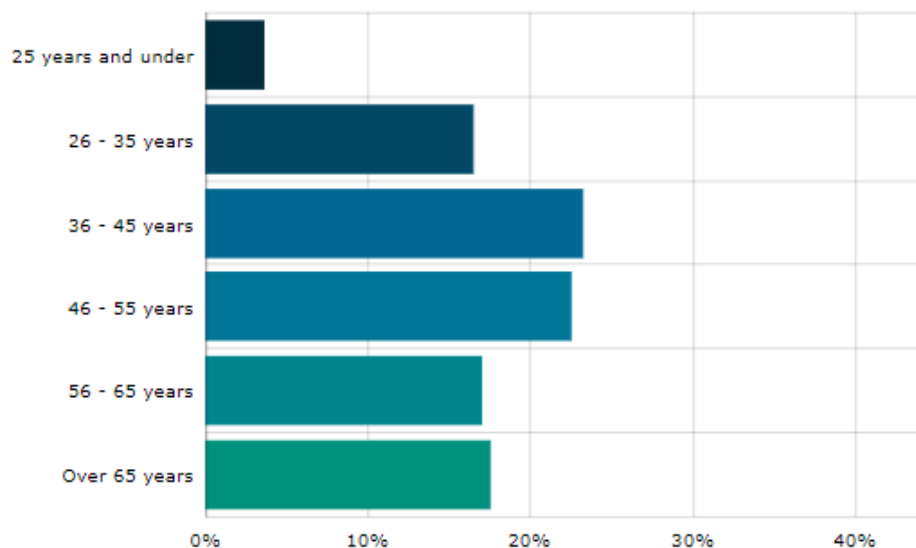
## Community survey

The community survey received 914 responses. Paper surveys completed at libraries and events were put through the online survey for ease of reporting.

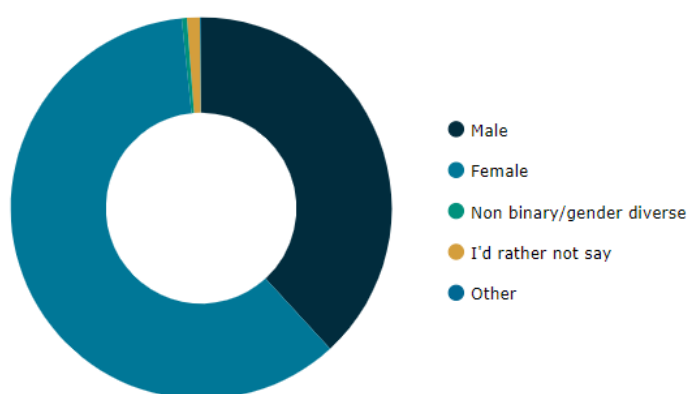
### Respondent demographics

Respondent demographics are summarised below. See appendix F for more detail.

#### Age

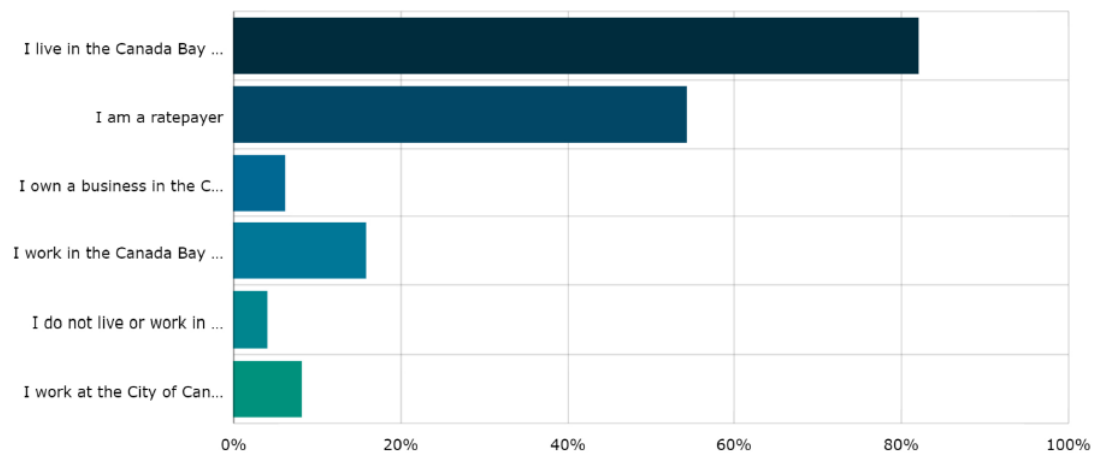


#### Gender





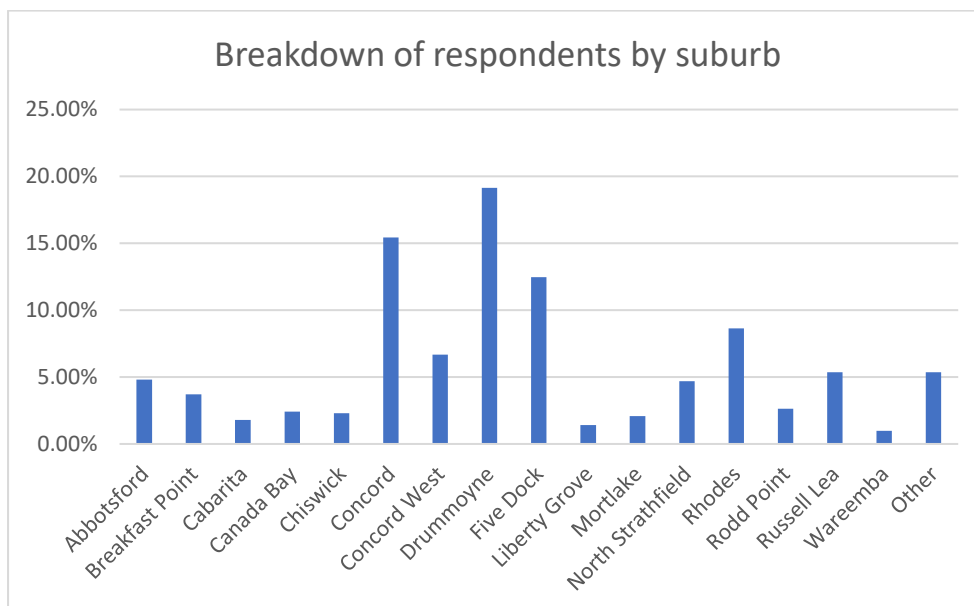
## Relationship to the area



| Answer choices   | Percent | Count |
|--|---------|-------|
| I live in the Canada Bay area                                | 81.95%  | 749   |
| I am a ratepayer   | 54.16%  | 495   |
| I own a business in the Canada Bay area                      | 6.13%   | 56    |
| I work in the Canada Bay area                                | 15.75%  | 144   |
| I do not live or work in the Canada Bay area but visit often | 3.94%   | 36    |
| I work at the City of Canada Bay Council                     | 8.10%   | 74    |

## Suburb

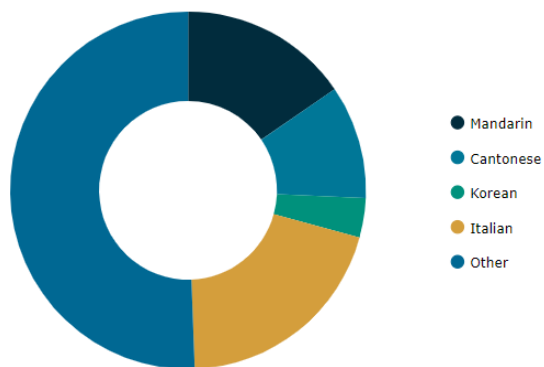
The most highly represented suburbs were Drummoyne (19%), Concord (15%) and Five Dock (12%).



## Language

27% of respondents speak a language other than English at home. Of these:

- 20% speak Italian
- 15% speak Mandarin
- 10% speak Cantonese
- 4% speak Korean

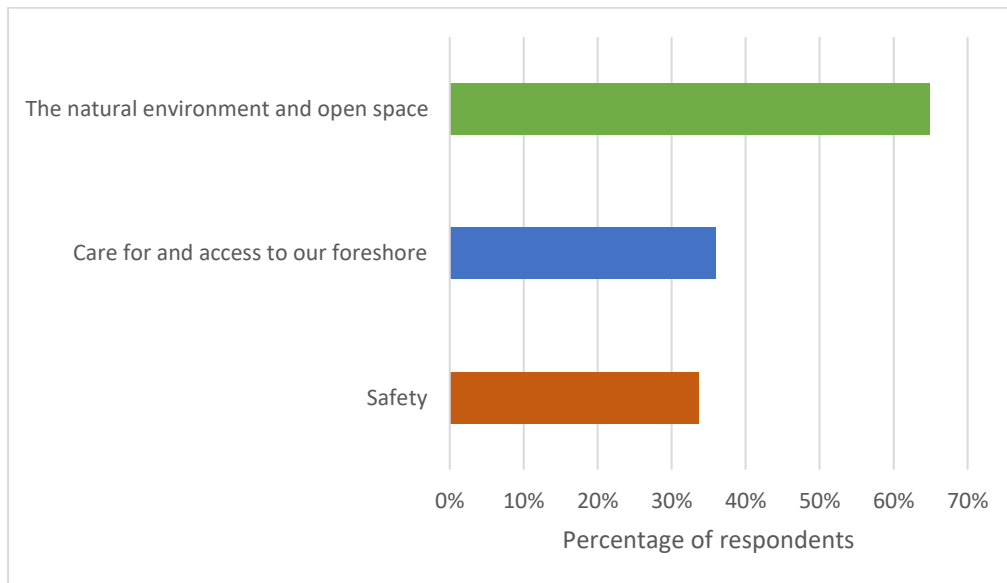


## Analysis of results

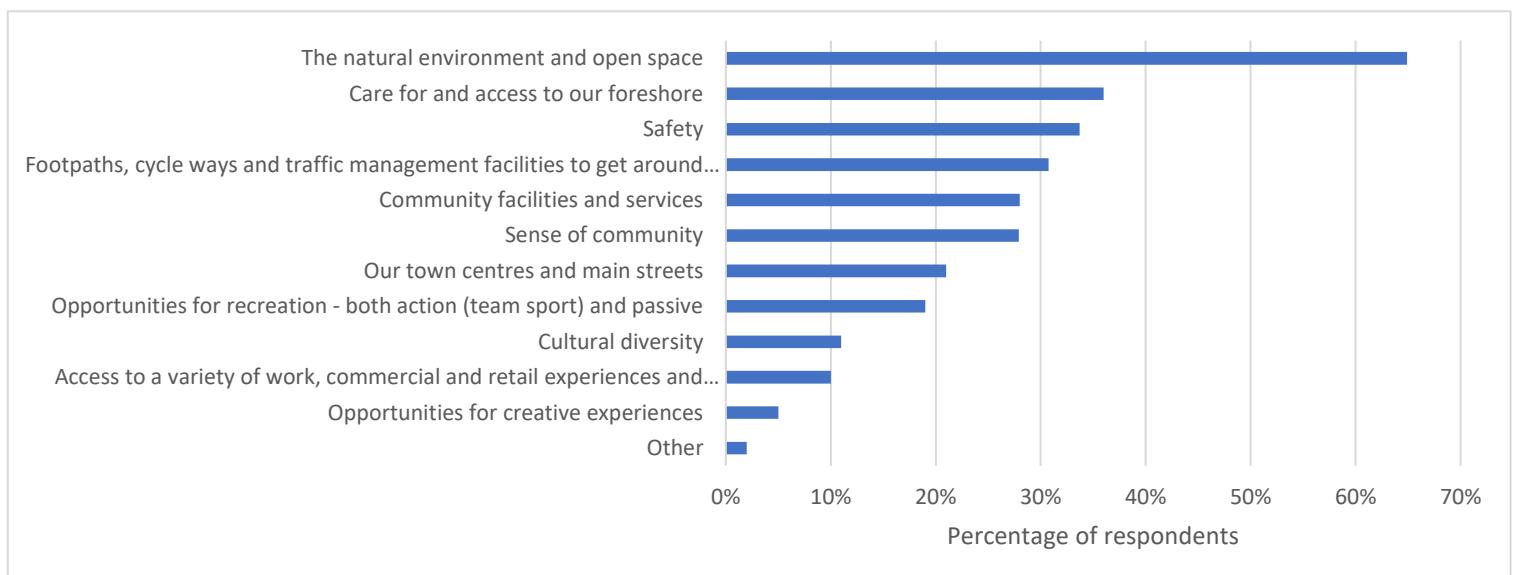
### Q1) What do you value the most about your area?

Respondents were asked to select up to three options from a list of 11, or specify a different response. The following options were selected by more than 30% of respondents:

- The natural environment and open space (65%)
- Care for and access to our foreshore (36%)
- Safety (34%)



44 respondents (5%) selected 'other'. Of these, 10 came under one of the 11 categories listed (these were added to the totals to create the graph below).



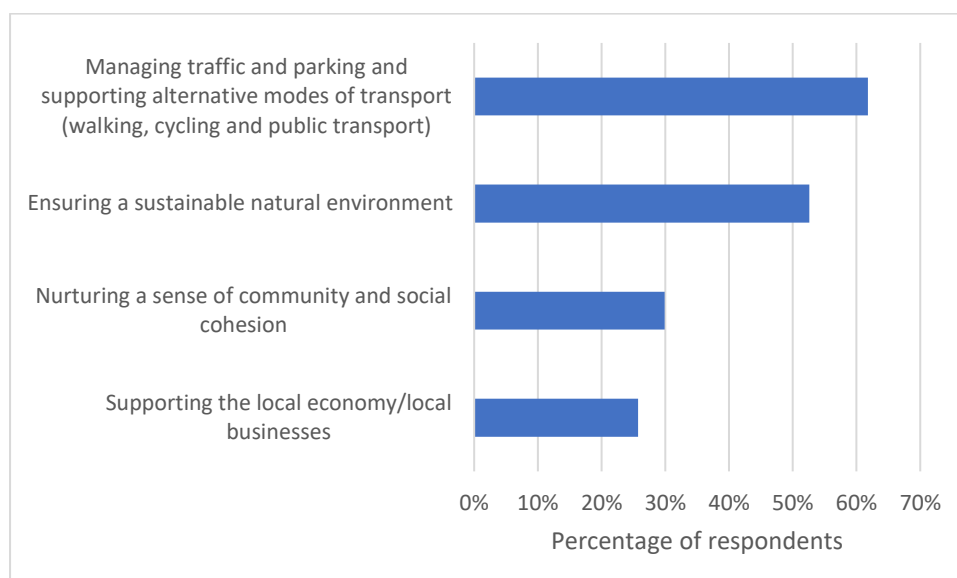
Other suggestions are summarised below.

|                          | No. of mentions |
|--------------------------|-----------------|
| Stopping overdevelopment | 8               |
| Celebrating heritage     | 4               |
| Good governance          | 4               |

***Q2) Which of the following challenges do you see as the highest priorities for Council management until 2036?***

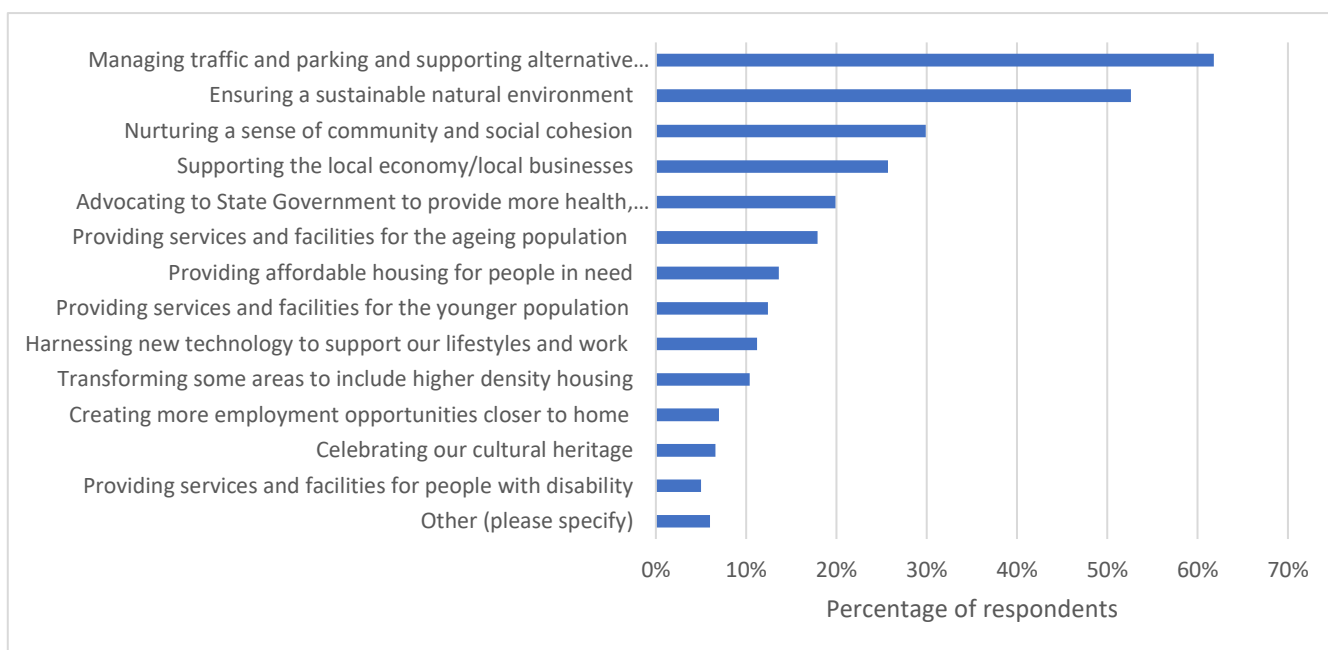
Respondents were asked to select up to three options from a list of 13, or suggest a different option. The following options were selected by more than 20% of respondents:

- Managing traffic and parking and supporting alternate modes of transport (walking, cycling and public transport) (61%)
- Ensuring a sustainable natural environment (52%)
- Nurturing a sense of community and social cohesion (30%)
- Supporting the local economy/local businesses (26%)



57 (6%) respondents selected 'other'. Of these:

- 23 came under one of the 12 categories listed (these were added to the totals to create the graph below)
- 11 repeated one of the categories listed which they had already selected



Other suggestions are summarised below.

|   | No. of mentions |
|---|-----------------|
| Ensuring areas maintain local character and are not overdeveloped | 14              |
| Community safety  | 4               |
| Meeting demand for recreation services and open space             | 4               |
| Streamlining processes for higher efficiency                      | 1               |

### Q3) Breakout questions

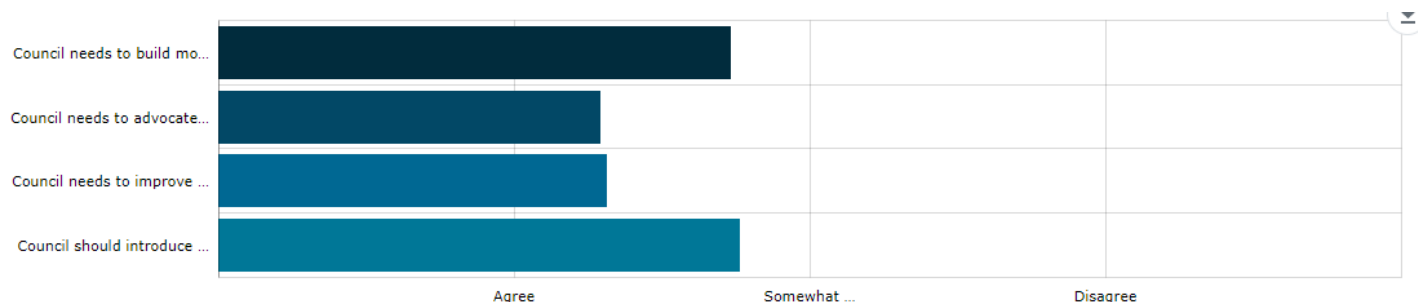
Based on their answer to question two, respondents were asked additional questions and responses are analysed on pages 22 to 38.

Qualitative feedback for these questions has been summarised in the following ways:

- Tags were used to categorise all qualitative feedback. If a response covered multiple points it was assigned more than one tag.
- Word clouds highlight the most prevalent tags for each town centre. The size of the word correlates to the number of times the tag was mentioned.

## Managing traffic and parking and supporting alternative modes of transport (walking, cycling and public transport)

- 564 (62%) of respondents answered this question



|   | Agree         | Somewhat agree | Disagree      | Count | Score |
|---|---------------|----------------|---------------|-------|-------|
| Council needs to build more car parks so more people can park near local shops and key public transport hubs              | 48.75%<br>274 | 29.36%<br>165  | 21.89%<br>123 | 562   | 1.73  |
| Council needs to advocate for improved public transport   | 76.08%<br>423 | 18.71%<br>104  | 5.22%<br>29   | 556   | 1.29  |
| Council needs to improve infrastructure to encourage walking and cycling  | 74.51%<br>415 | 19.93%<br>111  | 5.57%<br>31   | 557   | 1.31  |
| Council should introduce parking technology that makes it easier to find parking in our town centres e.g. parking sensors | 46.07%<br>252 | 31.99%<br>175  | 21.94%<br>120 | 547   | 1.76  |

*Is there any other feedback you would like to give us about this topic?*

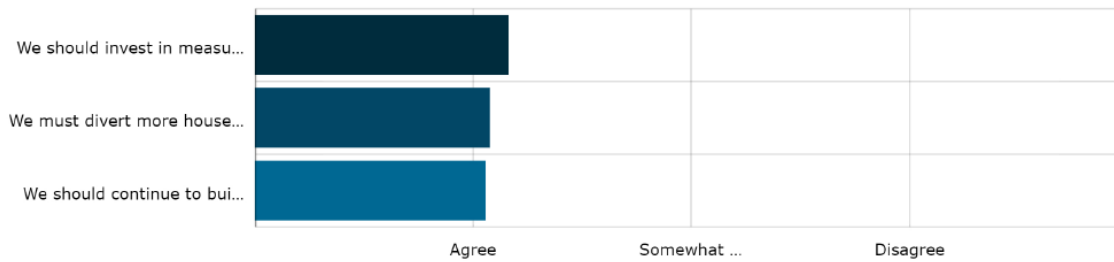
- 311 (34%) respondents answered this question

Increase parking restrictions  
 Limit new development  
 Consider environmental impact  
**Improve footpaths and cycle paths**  
**Advocate to State Gov for improved public transport**  
 Traffic calming  
 More parking  
 Reduce parking restrictions  
 Lower speed limits  
 Commuter car parks  
 Address bottleneck areas  
 Restrictions for boat and trailer parking  
 Parking technology

| Tag   | Percent | Count |
|---|---------|-------|
| Advocate to State Gov for improved public transport | 19.9%   | 62    |
| Improve footpaths and cycle paths                   | 17.7%   | 55    |
| Reduce parking restrictions                         | 11.3%   | 35    |
| More parking  | 10%     | 31    |
| Consider environmental impact                       | 9.6%    | 30    |
| Commuter car parks                                  | 8.4%    | 26    |
| Address bottleneck areas                            | 5.8%    | 18    |
| Traffic calming                                     | 5.5%    | 17    |
| Lower speed limits                                  | 3.5%    | 11    |
| Restrictions for boat and trailer parking           | 3.5%    | 11    |
| Limit new development                               | 3.2%    | 10    |
| Increase parking restrictions                       | 1.3%    | 4     |
| Parking technology                                  | 1.3%    | 4     |

## Ensuring a sustainable environment

- 479 (52%) of respondents answered this question



|  | Agree         | Somewhat agree | Disagree   | Count | Score |
|--|---------------|----------------|------------|-------|-------|
| We should invest in measures to respond to and mitigate the impacts of climate change                                    | 85.77%<br>410 | 12.34%<br>59   | 1.88%<br>9 | 478   | 1.16  |
| We must divert more household waste from landfill and promote waste avoidance, reuse and recycle                         | 93.50%<br>446 | 6.08%<br>29    | 0.42%<br>2 | 477   | 1.07  |
| We should continue to build the biodiversity and tree canopy in our area, protecting and enhancing our natural waterways | 96.00%<br>456 | 3.37%<br>16    | 0.63%<br>3 | 475   | 1.05  |

*Is there any other feedback you would like to give us about this topic?*

- 248 (27 %) respondents answered this question

Advocate to State and Federal Government  
 Educate the community Avoid overdevelopment  
 Community garden  
 Maintain open space Recycling Composting  
 Increase tree canopy Clean waterways  
 Renewable energy



| Tag                                      | Percent | Count |
|--|---------|-------|
| Recycling                                | 25.4%   | 63    |
| Educate the community                    | 19.8%   | 49    |
| Increase tree canopy                     | 18.5%   | 46    |
| Maintain open space                      | 17.3%   | 43    |
| Composting                               | 17.3%   | 43    |
| Avoid overdevelopment                    | 11.7%   | 29    |
| Renewable energy                         | 10.5%   | 26    |
| Clean waterways                          | 6.9%    | 17    |
| Community garden                         | 4.8%    | 12    |
| Advocate to State and Federal Government | 1.2%    | 3     |

### Nurturing a sense of community and social cohesion

- 285 (31%) of respondents answered this question

|   | Agree         | Somewhat agree | Disagree      | Count | Score |
|---|---------------|----------------|---------------|-------|-------|
| Council should provide more direct social services and programs   | 52.33%<br>146 | 40.14%<br>112  | 7.53%<br>21   | 279   | 1.55  |
| Council needs to provide more community centres and fair access to hire spaces to enable groups to connect  | 50.36%<br>140 | 40.65%<br>113  | 8.99%<br>25   | 278   | 1.59  |
| Council should provide information on how to join local groups and clubs and promote volunteer opportunities within the LGA   | 78.34%<br>217 | 19.49%<br>54   | 2.17%<br>6    | 277   | 1.24  |
| Council should promote and celebrate important days such as International Women's Day, International Day of People with Disabilities, Harmony Week, Neighbour Day, NAIDOC week, 16 Days of Activism | 54.01%<br>148 | 33.58%<br>92   | 12.41%<br>34  | 274   | 1.58  |
| We should have more public art in our local area which tells stories about our people and our place   | 66.79%<br>183 | 23.36%<br>64   | 9.85%<br>27   | 274   | 1.43  |
| There should be more opportunities to see performances locally  | 64.60%<br>177 | 29.20%<br>80   | 6.20%<br>17   | 274   | 1.42  |
| Council should run less events  | 4.15%<br>11   | 16.23%<br>43   | 79.62%<br>211 | 265   | 2.75  |

*Is there any other feedback you would like to give us about this topic?*

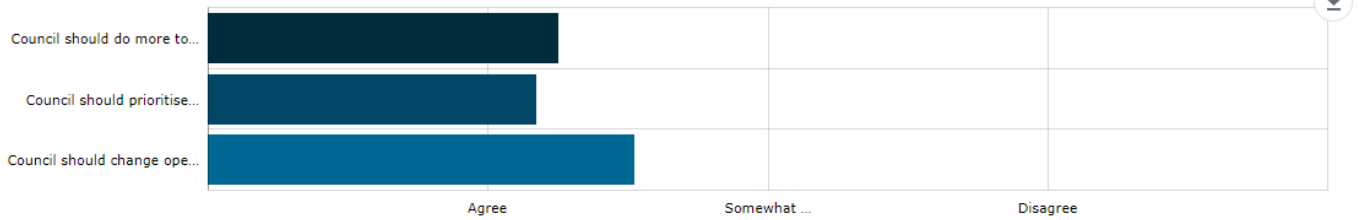
- 110 (12%) respondents answered this question



| Tag   | Percent | Count |
|---|---------|-------|
| Community events                                    | 31.8%   | 35    |
| Celebrate diversity                                 | 12.7%   | 14    |
| Accessibility                                       | 9.1%    | 10    |
| Partner with community groups                       | 9.1%    | 10    |
| Better communication (about events and initiatives) | 9.1%    | 10    |
| Cultural awareness training                         | 7.3%    | 8     |
| Youth engagement                                    | 7.3%    | 8     |
| Maintain parks and open space                       | 6.4%    | 7     |
| Recognise Aboriginal heritage                       | 6.4%    | 7     |

## Supporting the local economy/local business

- 239 (26%) of respondents answered this question



|   | Agree         | Somewhat agree | Disagree     | Count | Score |
|---|---------------|----------------|--------------|-------|-------|
| Council should do more to promote shopping locally by providing more things to do in our town centres | 78.30%<br>184 | 18.30%<br>43   | 3.40%<br>8   | 235   | 1.25  |
| Council should prioritise local businesses when purchasing goods and services                         | 84.81%<br>201 | 13.08%<br>31   | 2.11%<br>5   | 237   | 1.17  |
| Council should change opening hours so that more things are open in the evenings                      | 58.47%<br>138 | 31.36%<br>74   | 10.17%<br>24 | 236   | 1.52  |

## What ideas do you have for how Council could do this successfully?

- 133 (15%) respondents answered this question

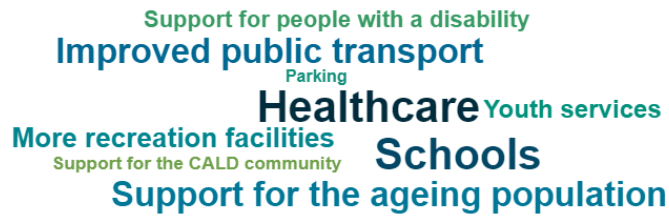


| Tag                           | Percent | Count |
|-------------------------------|---------|-------|
| More parking                  | 18.8%   | 25    |
| Encourage local spending      | 18.8%   | 25    |
| Outdoor markets and events    | 14.3%   | 19    |
| Diversify retail offerings    | 14.3%   | 19    |
| Extend business opening hours | 12.8%   | 17    |
| Focus on night time economy   | 9.8%    | 13    |
| Improve town centres          | 8.3%    | 11    |
| Footpath dining               | 6%      | 8     |
| Business grants               | 3.8%    | 5     |

**Advocating to State Government to provide more health, education and other services for our growing population.**

*What type of services do you think our area needs the most?*

- 182 (20%) respondents answered this question



| Tag                                  | Percent | Count |
|--------------------------------------|---------|-------|
| Healthcare                           | 24.2%   | 44    |
| Schools                              | 23.6%   | 43    |
| Improved public transport            | 17%     | 31    |
| Support for the ageing population    | 17%     | 31    |
| More recreation facilities           | 11.5%   | 21    |
| Youth services                       | 9.9%    | 18    |
| Support for people with a disability | 8.2%    | 15    |
| Support for the CALD community       | 4.4%    | 8     |
| Parking                              | 3.3%    | 6     |

*What ideas do you have for how Council could do this successfully?*

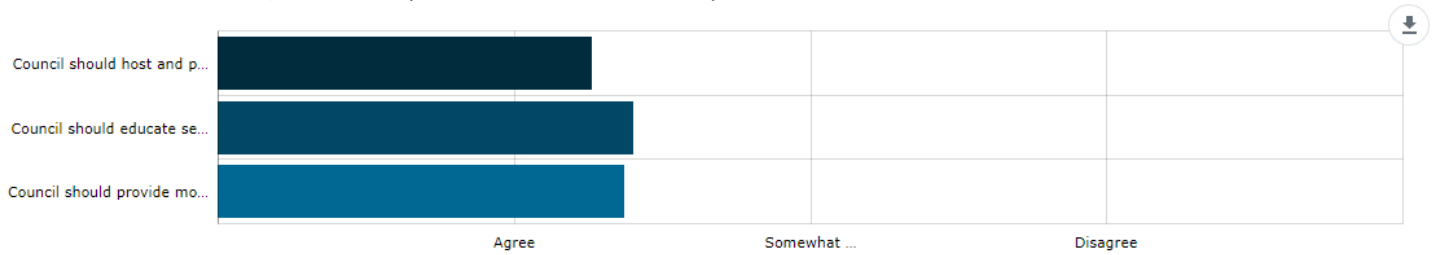
- 126 (14%) respondents answered this question

**Advocate to State Gov for funding  
Community engagement**  
Partner with local businesses and community groups

| Tag  | Percent | Count |
|--|---------|-------|
| Community engagement                               | 39.7%   | 50    |
| Advocate to State Gov for funding                  | 35.7%   | 45    |
| Partner with local businesses and community groups | 23%     | 29    |

## Providing services and facilities for the ageing population

- 165 (18%) of respondents answered this question



|   | Agree         | Somewhat agree | Disagree    | Count | Score |
|---|---------------|----------------|-------------|-------|-------|
| Council should host and promote events and programs for seniors                 | 75.93%<br>123 | 22.22%<br>36   | 1.85%<br>3  | 162   | 1.26  |
| Council should educate seniors about how to use new technology e.g. Bridj buses | 66.05%<br>107 | 27.78%<br>45   | 6.17%<br>10 | 162   | 1.40  |
| Council should provide more bus trips and direct services for older people      | 67.70%<br>109 | 27.95%<br>45   | 4.35%<br>7  | 161   | 1.37  |

Is there any other feedback you would like to give us about this topic?

- 68 (7%) respondents answered this question

## Programs to help seniors socialise locally

Increase accessibility  
 Bridj bus mentions  
 Improve local transport  
 Road and footpath maintenance  
 Better promotion of services

| Tag  | Percent | Count |
|--|---------|-------|
| Programs to help seniors socialise locally | 54.4%   | 37    |
| Increase accessibility                     | 26.5%   | 18    |
| Better promotion of services               | 11.8%   | 8     |
| Improve local transport                    | 7.4%    | 5     |
| Road and footpath maintenance              | 5.9%    | 4     |
| Bridj bus mentions                         | 5.9%    | 4     |

### Providing affordable housing for people in need

- 129 (14%) of respondents answered this question

|  | Agree         | Somewhat agree | Disagree     | Count |
|--|---------------|----------------|--------------|-------|
| It's Council's role to provide more affordable housing options throughout the City to promote diversity and fairness | 66.14%<br>84  | 25.98%<br>33   | 7.87%<br>10  | 127   |
| Council should own and provide affordable housing for people on very low, low and moderate incomes                   | 61.42%<br>78  | 19.69%<br>25   | 18.90%<br>24 | 127   |
| Council should provide affordable housing for essential workers who live/work in our LGA                             | 55.47%<br>71  | 28.13%<br>36   | 16.41%<br>21 | 128   |
| Other levels of government (State, Federal) should contribute to the provision of affordable housing                 | 89.15%<br>115 | 9.30%<br>12    | 1.55%<br>2   | 129   |
| Council should advocate to the State government for greater support in the provision of affordable housing           | 87.40%<br>111 | 11.02%<br>14   | 1.57%<br>2   | 127   |

### Is there any other feedback you'd like to give us about this topic?

- 51 (6%) respondents answered this question

## Advocate to State and Federal Government Social responsibility

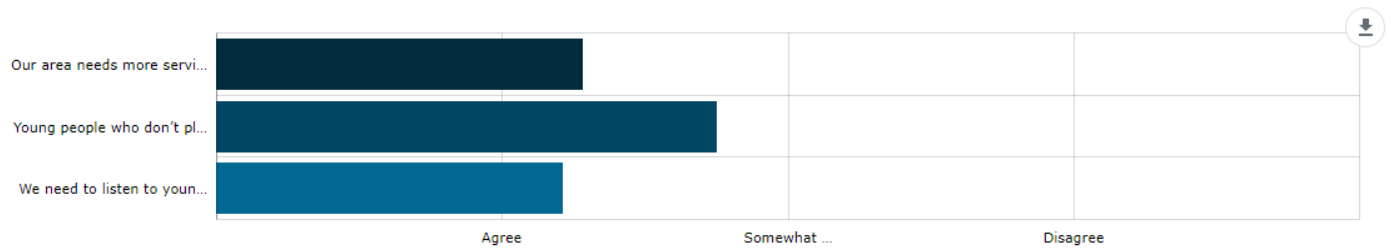
Provide housing for people who are locally employed

Variety of housing types

| Tag   | Percent | Count |
|---|---------|-------|
| Social responsibility                               | 43.1%   | 22    |
| Advocate to State and Federal Government            | 25.5%   | 13    |
| Provide housing for people who are locally employed | 13.7%   | 7     |
| Variety of housing types                            | 9.8%    | 5     |

## Providing services and facilities for the younger population

- 120 (13%) respondents answered this question



|  | Agree        | Somewhat agree | Disagree     | Count | Score |
|--|--------------|----------------|--------------|-------|-------|
| Our area needs more services aimed at young people at high school and post high school | 73.33%<br>88 | 25.00%<br>30   | 1.67%<br>2   | 120   | 1.28  |
| Young people who don't play sport are overlooked in my area                            | 42.37%<br>50 | 39.83%<br>47   | 17.80%<br>21 | 118   | 1.75  |
| We need to listen to young people and better understand their needs                    | 80.34%<br>94 | 18.80%<br>22   | 0.85%<br>1   | 117   | 1.21  |

## What ideas do you have for how Council could do this successfully?

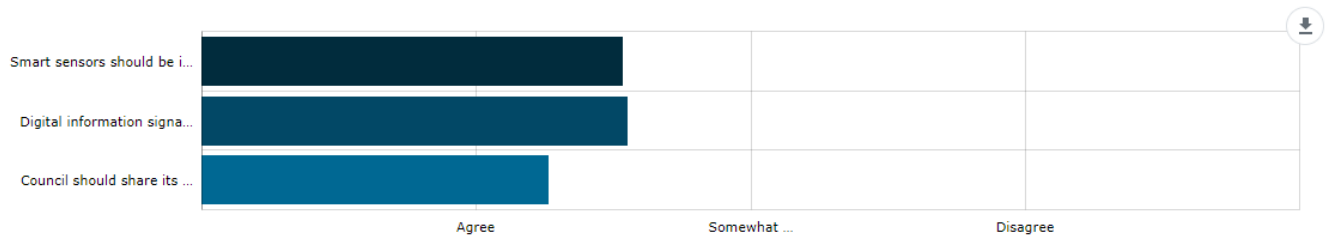
- 60 (7%) respondents answered this question

**Space for youth to hang out**  
**Art and cultural facilities**  
 Mental health services  
**More recreation facilities**  
 More open space  
**Better youth engagement**

| Tag                         | Percent | Count |
|-----------------------------|---------|-------|
| More recreation facilities  | 31.7%   | 19    |
| Better youth engagement     | 30%     | 18    |
| Art and cultural facilities | 20%     | 12    |
| Space for youth to hang out | 18.3%   | 11    |
| More open space             | 3.3%    | 2     |
| Mental health services      | 1.7%    | 1     |

## Harnessing new technology to support our lifestyles and work

- 104 (11%) of respondents answered this question



|  | Agree        | Somewhat agree | Disagree     | Count | Score |
|--|--------------|----------------|--------------|-------|-------|
| Smart sensors should be introduced in all Council car parks so that more residents can find parking in our town centres    | 64.42%<br>67 | 18.27%<br>19   | 17.31%<br>18 | 104   | 1.53  |
| Digital information signage in our town centres would help residents stay up to date on Council issues and key information | 57.69%<br>60 | 29.81%<br>31   | 12.50%<br>13 | 104   | 1.55  |
| Council should share its technology and data to stimulate innovation in our local area                                     | 76.70%<br>79 | 20.39%<br>21   | 2.91%<br>3   | 103   | 1.26  |

## Is there any other feedback you would like to give us about this topic?

- 35 (34%) respondents answered this question

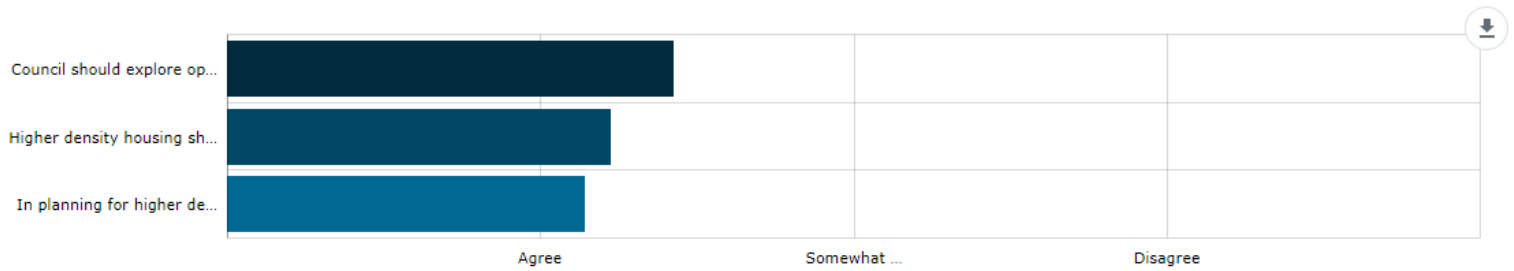
Move more services online  
 Improve internet infrastructure  
**Make information accessible**  
 Reduce energy consumption

| Tag                             | Percent | Count |
|---------------------------------|---------|-------|
| Make information accessible     | 25.7%   | 9     |
| Reduce energy consumption       | 17.1%   | 6     |
| Improve internet infrastructure | 11.4%   | 4     |
| Move more services online       | 8.6%    | 3     |



## Transforming some areas to include higher density housing

- 95 (10%) of respondents answered this question



|  | Agree        | Somewhat agree | Disagree     | Count | Score |
|--|--------------|----------------|--------------|-------|-------|
| Council should explore opportunities for a variety of housing (i.e. terraces) in addition to planning for apartments   | 70.53%<br>67 | 16.84%<br>16   | 12.63%<br>12 | 95    | 1.42  |
| Higher density housing should be high quality and should include a mix of apartment sizes  | 84.95%<br>79 | 8.60%<br>8     | 6.45%<br>6   | 93    | 1.22  |
| In planning for higher density areas, Council should ensure that development is accompanied by well-designed open space and public infrastructure which is capable of accommodating future residents | 90.32%<br>84 | 5.38%<br>5     | 4.30%<br>4   | 93    | 1.14  |

## Why do you believe this is important?

- 77 (8%) respondents answered this question



| Tag                        | Percent | Count |
|----------------------------|---------|-------|
| Population growth          | 35.1%   | 27    |
| Access to services         | 28.6%   | 22    |
| Sense of community         | 22.1%   | 17    |
| Variety of housing options | 20.8%   | 16    |
| Metro                      | 11.7%   | 9     |
| Affordability              | 11.7%   | 9     |

What ideas do you have for how Council could do this successfully?

- 77 (8%) respondents answered this question

Focus on public transport hubs  
Community engagement  
Open space planning <sup>Parking</sup>  
<sup>parking</sup> Height limits <sup>Traffic management</sup> Variety of housing types

| Tag                            | Percent | Count |
|--------------------------------|---------|-------|
| Open space planning            | 22.1%   | 17    |
| Height limits                  | 18.2%   | 14    |
| Community engagement           | 15.6%   | 12    |
| Focus on public transport hubs | 14.3%   | 11    |
| Variety of housing types       | 11.7%   | 9     |
| parking                        | 7.8%    | 6     |
| Traffic management             | 5.2%    | 4     |
| Parking                        | 2.6%    | 2     |

### Creating employment opportunities closer to home

Why do you believe this is important?

- 66 (7%) respondents answered this question

Reduce air pollution  
Boost local economy  
Work/life balance <sup>Boost</sup>  
Less traffic congestion  
Sense of community

| Tag                     | Percent | Count |
|-------------------------|---------|-------|
| Work/life balance       | 37.9%   | 25    |
| Less traffic congestion | 33.3%   | 22    |
| Boost local economy     | 27.3%   | 18    |
| Sense of community      | 9.1%    | 6     |
| Reduce air pollution    | 7.6%    | 5     |
| Boost                   | 1.5%    | 1     |

*What sort of jobs would you like to see created in our local area?*

- 67 (7%) respondents answered this question



| Tag                 | Percent | Count |
|---------------------|---------|-------|
| Hospitality         | 13.4%   | 9     |
| Technology          | 13.4%   | 9     |
| Retail              | 11.9%   | 8     |
| Healthcare          | 11.9%   | 8     |
| Creative industries | 9%      | 6     |
| Childcare           | 6%      | 4     |
| Aged care           | 4.5%    | 3     |

*What ideas do you have for how Council could encourage this and attract these sorts of businesses and employers?*

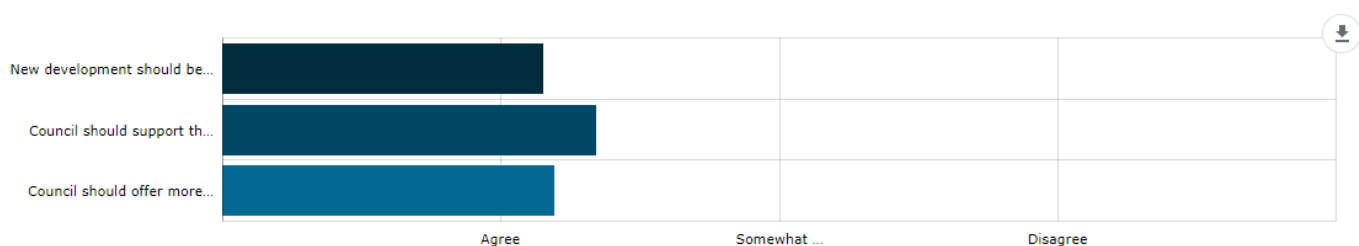
- 54 (6%) respondents answered this question



| Tag                                     | Percent | Count |
|---|---------|-------|
| Encourage a variety of retail offerings | 22.2%   | 12    |
| Plan for office spaces                  | 20.4%   | 11    |
| Town centre activations                 | 11.1%   | 6     |
| Increase parking                        | 9.3%    | 5     |
| public transport connections            | 7.4%    | 4     |
| Business grants                         | 7.4%    | 4     |
| Fill empty shop fronts                  | 7.4%    | 4     |
| Reduce rents                            | 7.4%    | 4     |

### Celebrating our cultural heritage

- 64 (7%) of respondents answered this question



|  | Agree        | Somewhat agree | Disagree   | Count | Score |
|--|--------------|----------------|------------|-------|-------|
| New development should be sympathetic with the heritage of the City of Canada Bay                            | 86.89%<br>53 | 11.48%<br>7    | 1.64%<br>1 | 61    | 1.15  |
| Council should support the owners of heritage listed places by providing grants for small conservation works | 70.97%<br>44 | 24.19%<br>15   | 4.84%<br>3 | 62    | 1.34  |
| Council should offer more education and programs about the heritage and stories of our place                 | 84.13%<br>53 | 12.70%<br>8    | 3.17%<br>2 | 63    | 1.19  |

### What does our cultural heritage mean to you?

- 59 (7%) respondents answered this question

Italian heritage

Celebrate diversity

Aboriginal heritage and recognition of traditional land owners

Celebrating diversity

Maintaining heritage listed properties

| Tag  | Percent | Count |
|--|---------|-------|
| Aboriginal heritage and recognition of traditional land owners | 42.4%   | 25    |
| Celebrating diversity  | 25.4%   | 15    |
| Maintaining heritage listed properties                         | 25.4%   | 15    |
| Italian heritage   | 11.9%   | 7     |

*Is there any other feedback you would like to give us about this topic?*

- 28 (3%) respondents answered this question

## Greater acknowledgement of Aboriginal heritage

Maintain heritage listed properties  
More community events to celebrate diversity

| Tag  | Percent | Count |
|--|---------|-------|
| Greater acknowledgement of Aboriginal heritage | 35.7%   | 10    |
| Maintain heritage listed properties            | 14.3%   | 4     |
| More community events to celebrate diversity   | 14.3%   | 4     |

## Providing services and facilities for people with disability

- 50 (6%) of respondents answered this question



|   | Agree        | Somewhat agree | Disagree   | Count | Score |
|---|--------------|----------------|------------|-------|-------|
| Council should provide accessible information on services for people with disability                        | 92.00%<br>46 | 6.00%<br>3     | 2.00%<br>1 | 50    | 1.10  |
| Everyone in the community should be able to access all Council sites and venues                             | 95.92%<br>47 | 4.08%<br>2     | 0%<br>0    | 49    | 1.04  |
| Council should employ more people with a disability and offer programs to help people find local employment | 77.55%<br>38 | 22.45%<br>11   | 0%<br>0    | 49    | 1.22  |

## Is there any other feedback you would like to give us about this topic?

- 26 (3%) respondents answered this question

### Partner with local businesses and community groups

# Better promotion of services

Improve accessibility

Road and footpath maintenance

| Tag  | Percent | Count |
|--|---------|-------|
| Better promotion of services                       | 26.9%   | 7     |
| Improve accessibility                              | 19.2%   | 5     |
| Partner with local businesses and community groups | 19.2%   | 5     |
| Road and footpath maintenance                      | 19.2%   | 5     |

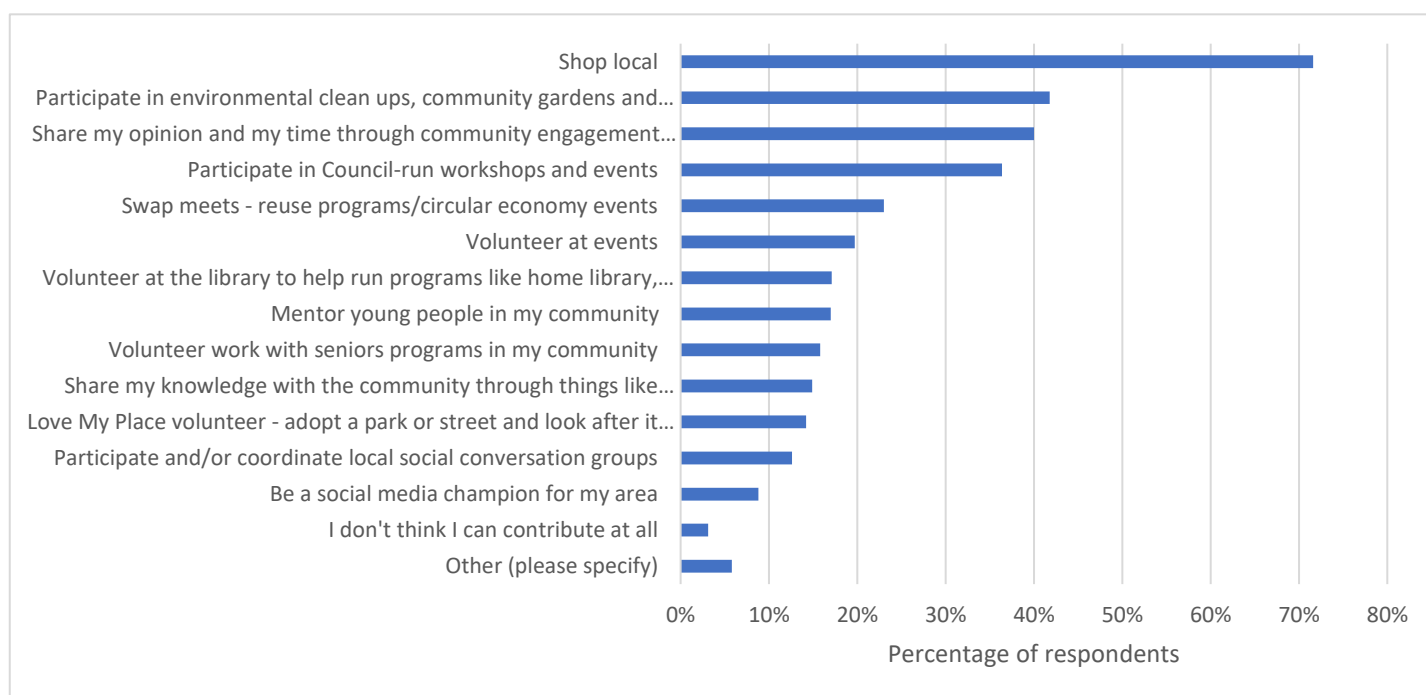
#### ***Q4) How would you personally like to contribute to creating a positive future?***

Respondents were asked to choose from a list of 14 options or provide an additional response. The following 4 options were selected by more than 20% of respondents:

- Shop local (72%)
- Participate in environmental clean ups, community gardens and bush care (42%)
- Share my opinion and time through community engagement consultation (40%)
- Participate in Council-run workshops and events (36%)

53 respondents (6%) selected 'other'. Of these:

- Nine stated they already volunteer in some capacity
- Seven stated they work at Council and are not looking to volunteer
- Seven suggested ideas which came under the suggested 14 categories (these have been included in the graph below)
- Six responses were not applicable to this question



Other suggestions put forward by two or more respondents are summarised below.

|  | No. of mentions |
|--|-----------------|
| Share knowledge of local history                                     | 5               |
| Climate action   | 4               |
| Volunteer for programs run by community groups, churches and schools | 4               |
| Provide support for our CALD community                               | 3               |
| Participate in recycling programs                                    | 3               |

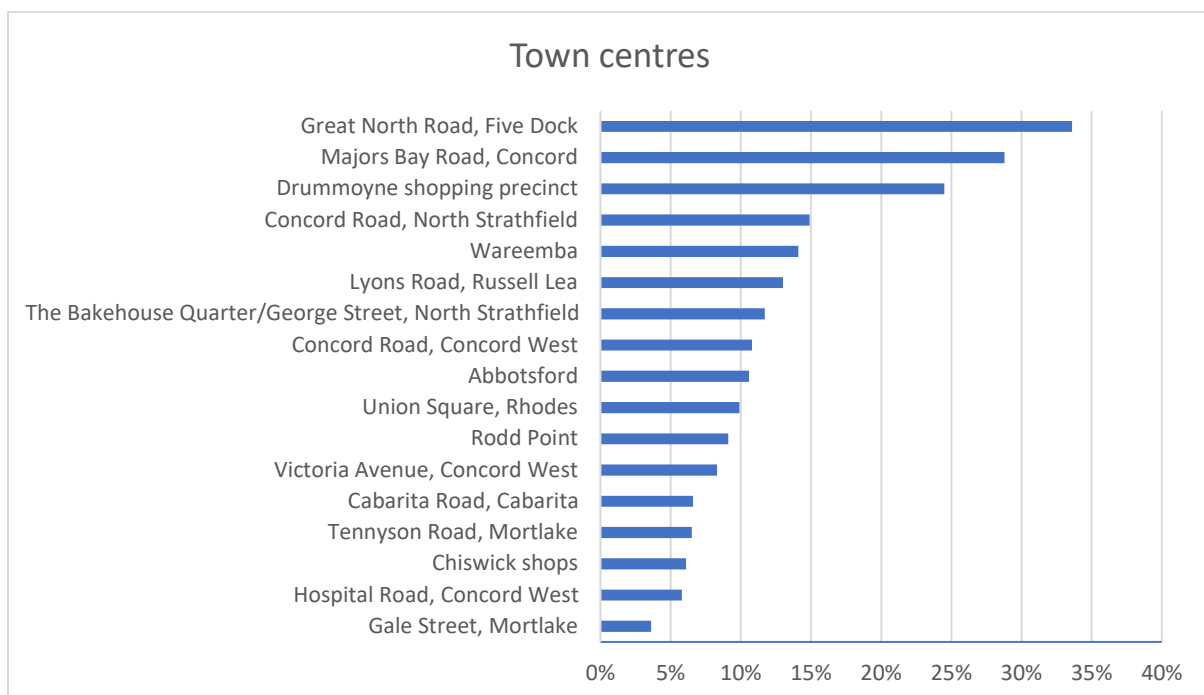
### Q5) Town centres

Respondents were asked to select the town centres they would like to give feedback from a list of 17. The following town centres were selected by more than 20% of respondents:

- Great North Road, Five Dock (34%)
- Majors Bay Road, Concord (29%)
- Drummoyne shopping precinct (25%)

39 (4%) respondents selected 'other'. Of these:

- 14 entered a town centre that was provided in the list (these have been included in the graph below)
- 14 responses were not applicable, including two which stated they don't visit any town centres in the City of Canada Bay



Other areas mentioned:

|                                 | No. of mentions |
|---------------------------------|-----------------|
| Hilly Street, Mortlake          | 5               |
| Queen Street, North Strathfield | 3               |
| Breakfast Point                 | 1               |
| Canada Bay                      | 1               |
| Liberty Grove                   | 1               |



### **Q6) Breakout questions**

Respondents were asked about 12 attributes of the town centres selected in question five. For each attribute they were asked to select whether it should be improved, kept the same or whether it was of no importance to them. Responses are analysed from pages 42 to 59.

For each town centre, qualitative feedback is summarised in the following ways:

- Tags were used to categorise all qualitative feedback. If a response covered multiple points it was assigned more than one tag.
- Word clouds highlight the most prevalent tags for each town centre. The size of the word correlates to the number of times the tag was mentioned.
- The top three tags for each town centre are listed below the respective word cloud.
- A selection of verbatim responses can be viewed at appendix E.

Responses were compared across all town centres to determine which attributes are most in need of improvement, should be kept the same, or are of low importance across the City.

The attributes that the community agrees are in most need of improvement:

- Plantings, vegetation and natural environment (15 town centres)
- Public domain (seating, bins, bus stops, water refill stations and bubblers) (11 town centres)

The attributes that the community agrees should be kept the same:

- Local business services – medical, financial, real estate, hair and beauty (15 town centres)
- Friendliness of the centre and sense of safety (14 town centres)

The attributes that are of least importance to the community are:

- Doggy parking and activities (all town centres)
- Local employment (14 town centres)
- Public art celebrating the story of our place (13 town centres)

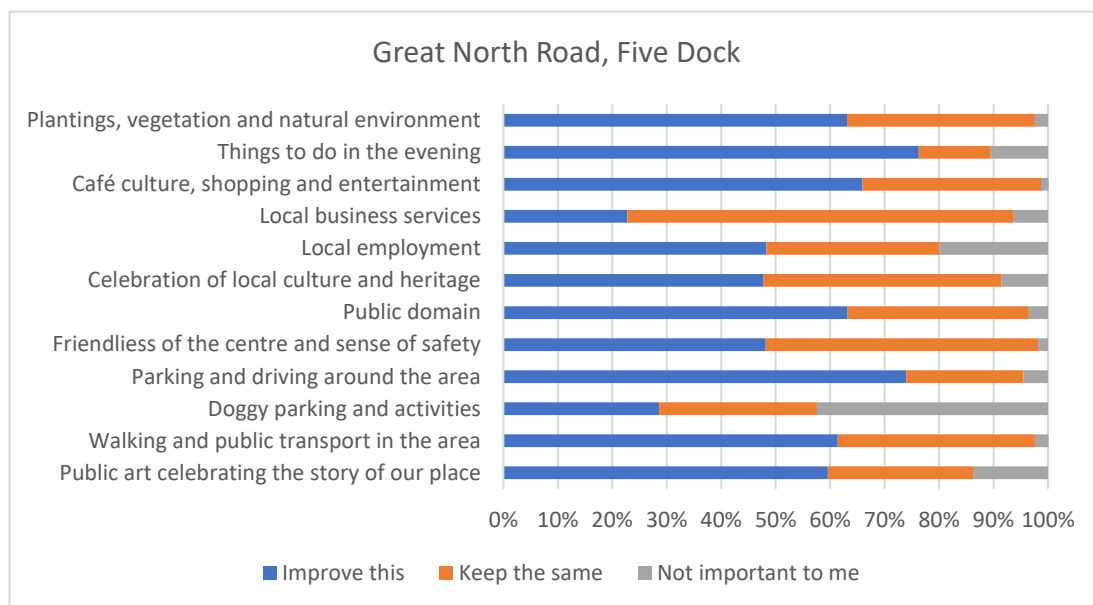
## Great North Road, Five Dock

289 respondents selected Five Dock, with more than 50% indicating the following attributes should be improved:

- Parking and driving around the area (74%)
- Things to do in the evening (76%)
- Café culture, shopping and entertainment (66%)

More than 50% indicated the following attribute should be kept the same:

- Local business services (71% said keep the same)



Qualitative feedback:

- 108 respondents added qualitative feedback for this town centre. Of these, 12 (11.1%) stated they were happy with the town centre as it is currently.



| Tag                                 | Percent | Count |
|-------------------------------------|---------|-------|
| Improve variety of retail offerings | 21.3%   | 23    |
| Parking                             | 20.4%   | 22    |
| Evening activation                  | 13.9%   | 15    |

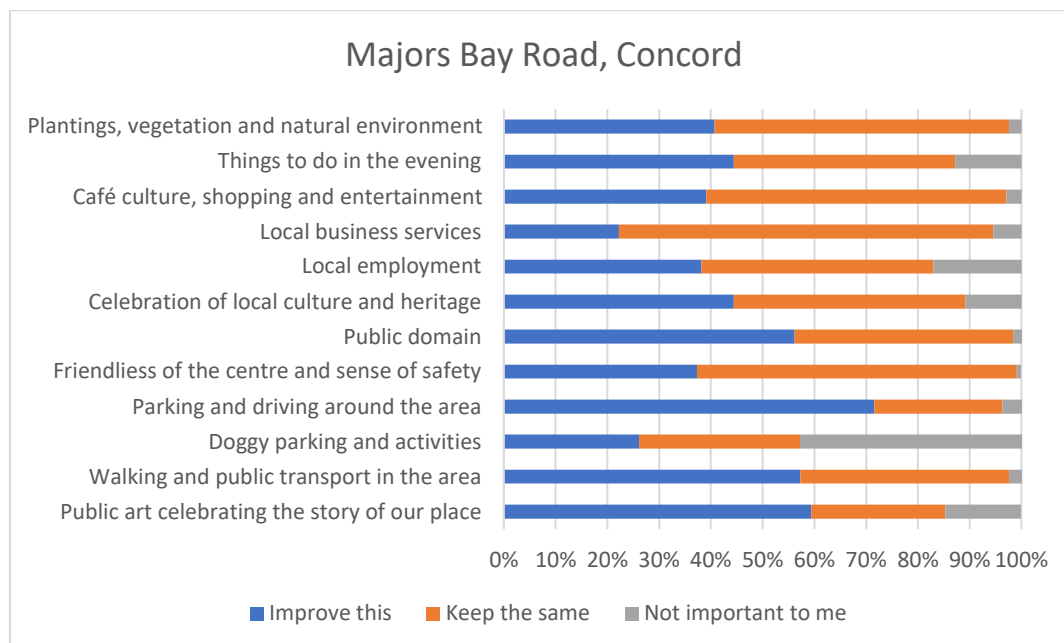
## Majors Bay Road, Concord

248 respondents selected Majors Bay Road, Concord with more than 50% indicating the following attributes should be improved:

- Parking and driving around the area (72%)
- Public art celebrating the story of our place (59%)
- Walking and public transport in the area (57%)
- Public domain (56%)

More than 50% indicated the following attributes should be kept the same:

- Local business services (72%)
- Friendliness of the centre and sense of safety (62%)
- Café culture, shopping and entertainment (58%)
- Plantings, vegetation and natural environment (57%)



Qualitative feedback:

- 96 respondents added qualitative feedback for this town centre. Of these, 11 (11%) stated they were happy with the town centre as it is currently.



| Tag                                 | Percent | Count |
|-------------------------------------|---------|-------|
| Parking                             | 30.2%   | 29    |
| Improve public amenities            | 10.4%   | 10    |
| Improve variety of retail offerings | 8.3%    | 8     |

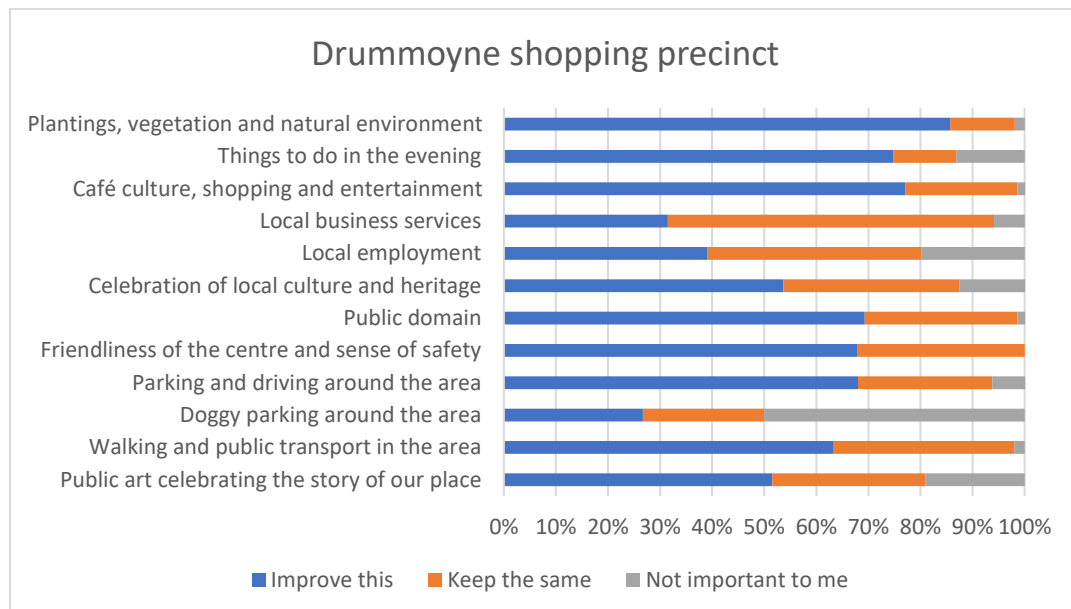
### Drummoyne shopping precinct

211 respondents selected Drummoyne shopping precinct. Satisfaction with this town centre was low, with more than 50% indicating the following attributes should be improved:

- Plantings, vegetation and natural environment (86%)
- Café culture, shopping and entertainment (77%)
- Things to do in the evening (75%)
- Public domain (69%)
- Friendliness of the centre and sense of safety (68%)
- Parking and driving around the area (68%)
- Walking and public transport in the area (63%)
- Celebration of local culture and heritage (54%)
- Public art celebrating the story of our place (52%)

More than 50% indicated the following attribute should be kept the same:

- Local business services (63%)



#### Qualitative feedback:

- 94 respondents added qualitative feedback for this town centre. Of these, two (2%) stated they were happy with the town centre as it is currently.

**Improve public amenities**  
**traffic congestion**  
**Parking** **Public art**  
**Increase tree canopy**

| Tag                      | Percent | Count |
|--------------------------|---------|-------|
| traffic congestion       | 26.6%   | 25    |
| Improve public amenities | 17%     | 16    |
| Parking                  | 13.8%   | 13    |

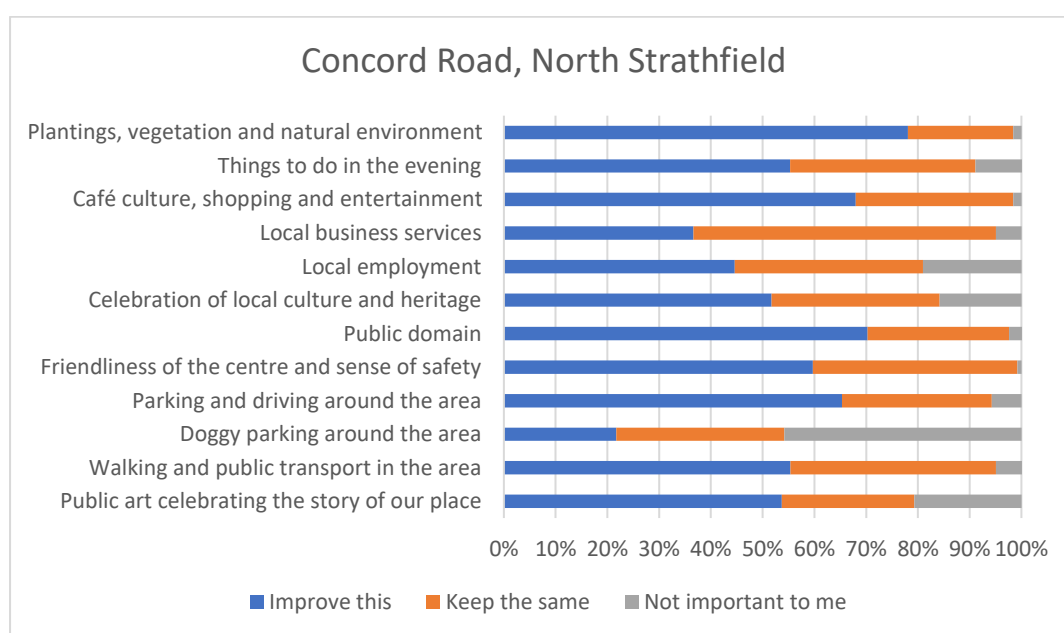
#### Concord Road, North Strathfield

129 respondents selected Concord Road, North Strathfield. More than 50% indicating the following attributes should be improved:

- Plantings, vegetation and natural environment (78%)
- Public domain (70%)
- Café culture, shopping and entertainment (68%)

More than 50% indicated the following attribute should be kept the same:

- Local business services (59%)



#### Qualitative feedback:

- 47 respondents added qualitative feedback for this town centre. Of these, three (6%) stated they were happy with the town centre as it is currently.

Improve variety of retail offerings  
 Increase tree canopy  
 Diversify retail offerings  
 Improve public amenities  
**Parking**  
**Safety**  
 Maintenance of roads and footpaths

| Tag                  | Percent | Count |
|----------------------|---------|-------|
| Parking              | 27.7%   | 13    |
| Safety               | 17%     | 8     |
| Increase tree canopy | 12.8%   | 6     |

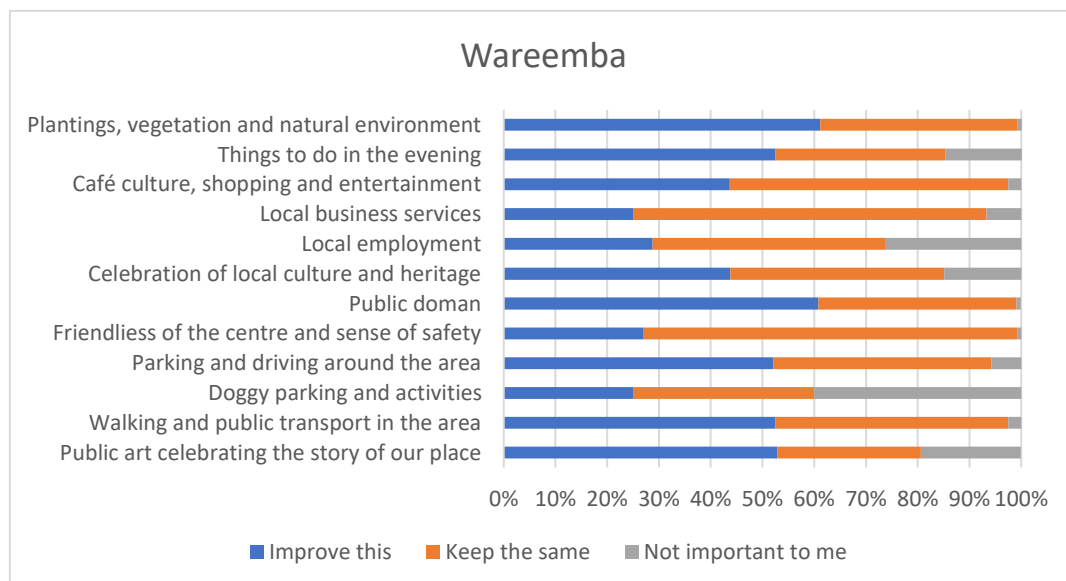
## Wareemba

122 respondents selected Wareemba, with more than 50% indicating the following attributes should be improved:

- Plantings, vegetation and natural environment (61%)
- Public domain (61%)
- Public art celebrating the story of our place (53%)

More than 50% indicated the following attributes should be kept the same:

- Friendliness of the centre and sense of safety (72%)
- Local business services (68%)
- Café culture, shopping and entertainment (54%)



Qualitative feedback:

- 36 respondents added qualitative feedback for this town centre. Of these, 5 (4%) stated they were happy with the town centre as it is currently.



| Tag                      | Percent | Count |
|--------------------------|---------|-------|
| Parking                  | 25%     | 9     |
| Safety                   | 13.9%   | 5     |
| Improve public amenities | 11.1%   | 4     |

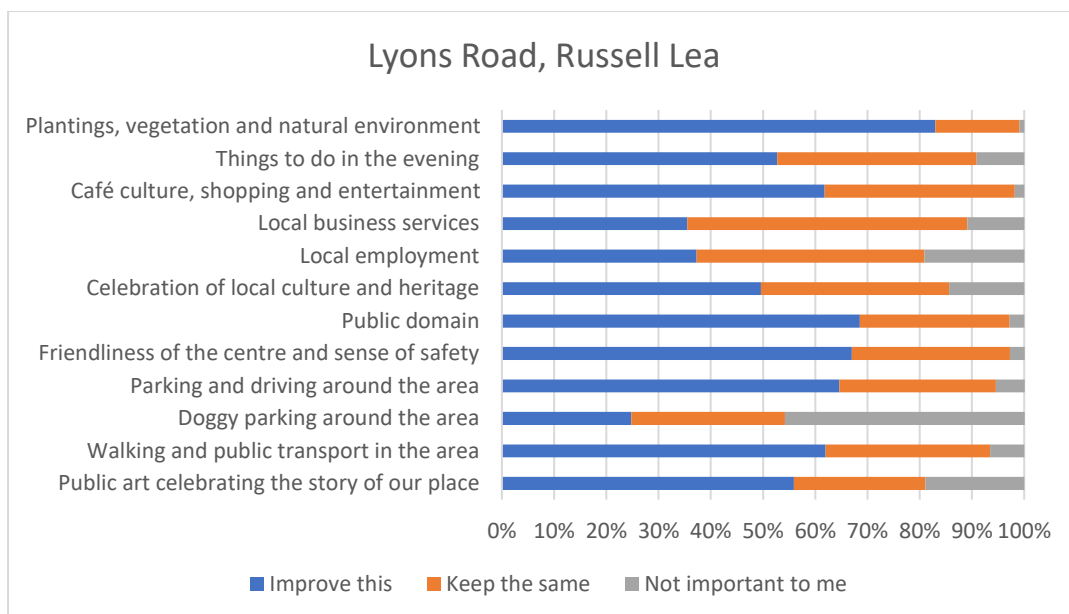
### Lyons Road, Russell Lea

112 respondents selected Lyons Road, Russell Lea. Satisfaction with this town centre was low, with more than 50% indicating the following attributes should be improved:

- Plantings, vegetation and natural environment (83%)
- Public domain (69%)
- Friendliness of the centre and sense of safety (67%)
- Parking and driving around the area (65%)
- Café culture, shopping and entertainment (62%)
- Walking and public transport in the area (62%)
- Public art celebrating the story of our place (56%)
- Things to do in the evening (53%)

More than 50% indicated the following attribute should be kept the same:

- Local business services (54%)



#### Qualitative feedback:

- 38 respondents added qualitative feedback for this town centre. Of these, three stated they were happy with the town centre as it is currently.

**Improve public amenities**  
**traffic congestion**  
 Public art  
**Increase tree canopy**

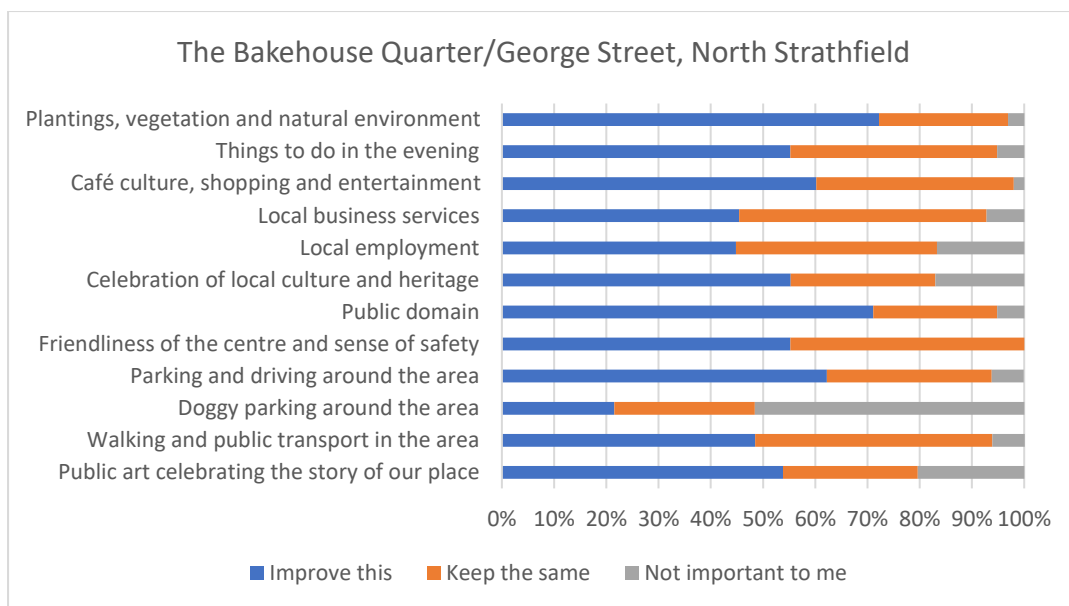
| Tag                      | Percent | Count |
|--------------------------|---------|-------|
| traffic congestion       | 42.1%   | 16    |
| Improve public amenities | 26.3%   | 10    |
| Increase tree canopy     | 21.1%   | 8     |

#### The Bakehouse Quarter/George Street, North Strathfield

101 respondents selected The Bakehouse Quarter/George Street, North Strathfield. Satisfaction with this town centre was low, with more than 50% indicating the following attributes should be improved:

- Plantings, vegetation and natural environment (72%)
- Public domain (71%)
- Parking and driving around the area (62%)
- Café culture, shopping and entertainment (60%)
- Celebration of local culture and heritage (55%)
- Friendliness of the centre and sense of safety (55%)
- Things to do in the evening (55%)
- Public art celebrating the story of our place (54%)





#### Qualitative feedback:

- 40 respondents added qualitative feedback for this town centre. Of these, five stated they were happy with the town centre as it is currently.

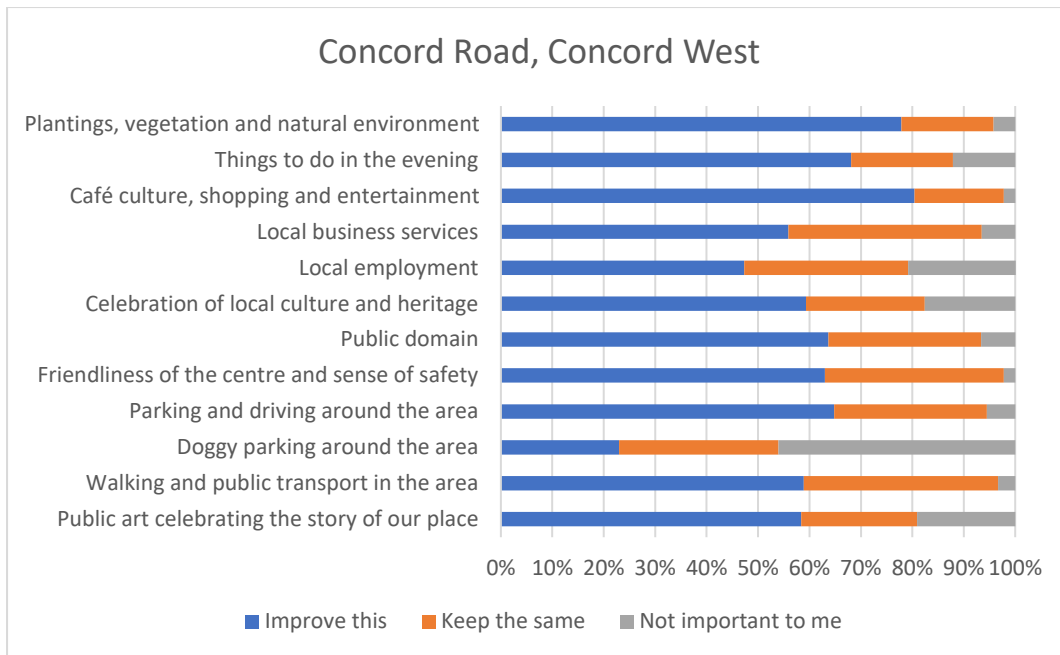
Activations and events  
Celebrate heritage **Safety** Public art  
Connectivity

| Tag                    | Percent | Count |
|------------------------|---------|-------|
| Safety                 | 45%     | 18    |
| Connectivity           | 12.5%   | 5     |
| Activations and events | 10%     | 4     |
| Celebrate heritage     | 10%     | 4     |

#### Concord Road, Concord West

93 respondents selected Concord Road, Concord West. Satisfaction with this town centre was low, with more than 50% indicating the following attributes should be improved:

- Café culture, shopping and entertainment (80%)
- Plantings, vegetation and natural environment (78%)
- Things to do in the evening (68%)
- Parking and driving around the area (65%)
- Public domain (64%)
- Friendliness of the centre and sense of safety (63%)
- Celebration of local culture and heritage (59%)
- Walking and public transport in the area (59%)
- Public art celebrating the story of our place (58%)
- Local business services (56%)



#### Qualitative feedback:

- 35 respondents added qualitative feedback for this town centre.



| Tag                                 | Percent | Count |
|-------------------------------------|---------|-------|
| Improve variety of retail offerings | 22.9%   | 8     |
| improve visual amenity              | 17.1%   | 6     |
| Increase tree canopy                | 11.4%   | 4     |

#### Abbotsford

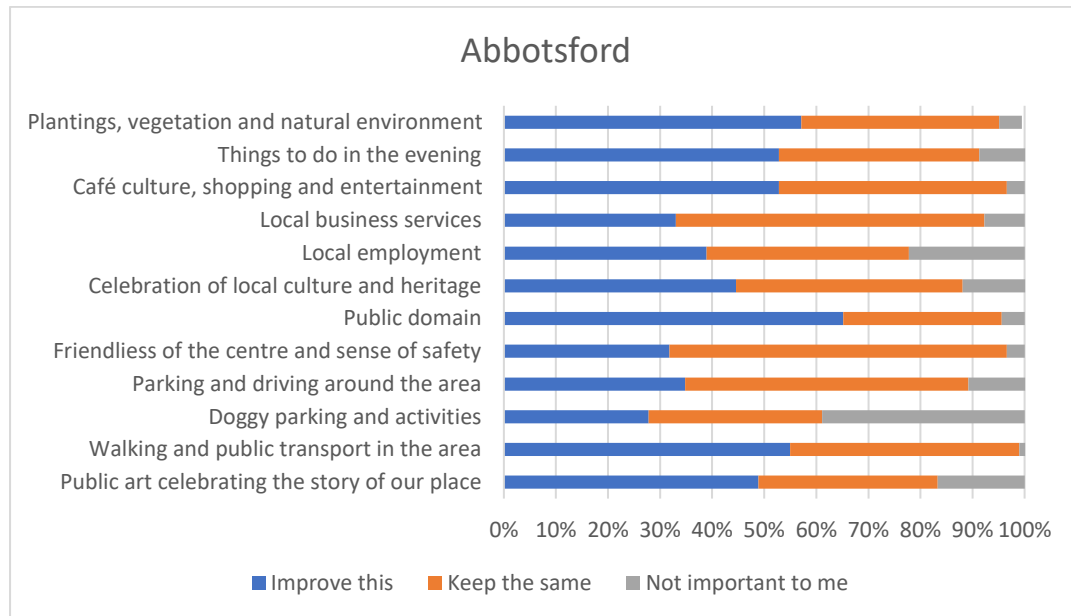
92 respondents selected Abbotsford, with more than 50% indicating the following attributes should be improved:

- Public domain (65%)

- Plantings vegetation and natural environment (57%)
- Walking and public transport in the area (55%)

More than 50% indicated the following attributes should be kept the same:

- Friendliness of the centre and sense of safety (65%)
- Local business services (59%)
- Parking and driving around the area (54%)



Qualitative feedback:

- 31 respondents added qualitative feedback for this town centre. Of these, two (6%) stated they were happy with the town centre as it is currently.

Improve public amenities  
 Improve variety of retail offerings  
 Public art **Parking** Celebrate heritage  
**Safety** More pet friendly

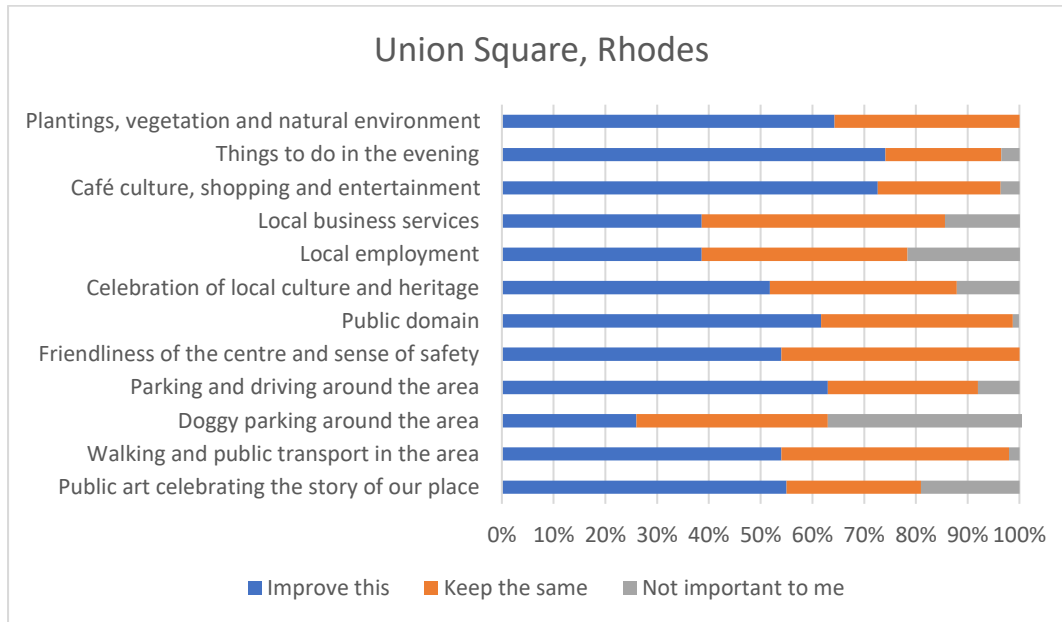
| Tag                                 | Percent | Count |
|-------------------------------------|---------|-------|
| Parking                             | 19.4%   | 6     |
| Safety                              | 19.4%   | 6     |
| Improve variety of retail offerings | 9.7%    | 3     |

### Union Square, Rhodes

85 respondents selected this town centre. Satisfaction with this town centre was low, with more than 50% indicating the following attributes should be improved:

- Things to do in the evening (74%)
- Café culture, shopping and entertainment (73%)

- Plantings, vegetation and natural environment (64%)
- Parking and driving around the area (63%)
- Public domain (62%)
- Public art celebrating the story of our place (55%)
- Walking and public transport in the area (54%)
- Celebration of local culture and heritage (52%)



Qualitative feedback:

- 26 respondents added qualitative feedback for this town centre.

## Maintenance of roads and footpaths

More pet friendly  
 Evening activation  
**Parking**  
**Safety**  
 improve visual amenity  
 Diversify retail offerings  
 Public transport  
 Activations and events  
 Increase tree canopy  
 Public art

| Tag                                | Percent | Count |
|------------------------------------|---------|-------|
| Parking                            | 15.4%   | 4     |
| Safety                             | 15.4%   | 4     |
| More pet friendly                  | 11.5%   | 3     |
| Maintenance of roads and footpaths | 11.5%   | 3     |
| improve visual amenity             | 11.5%   | 3     |

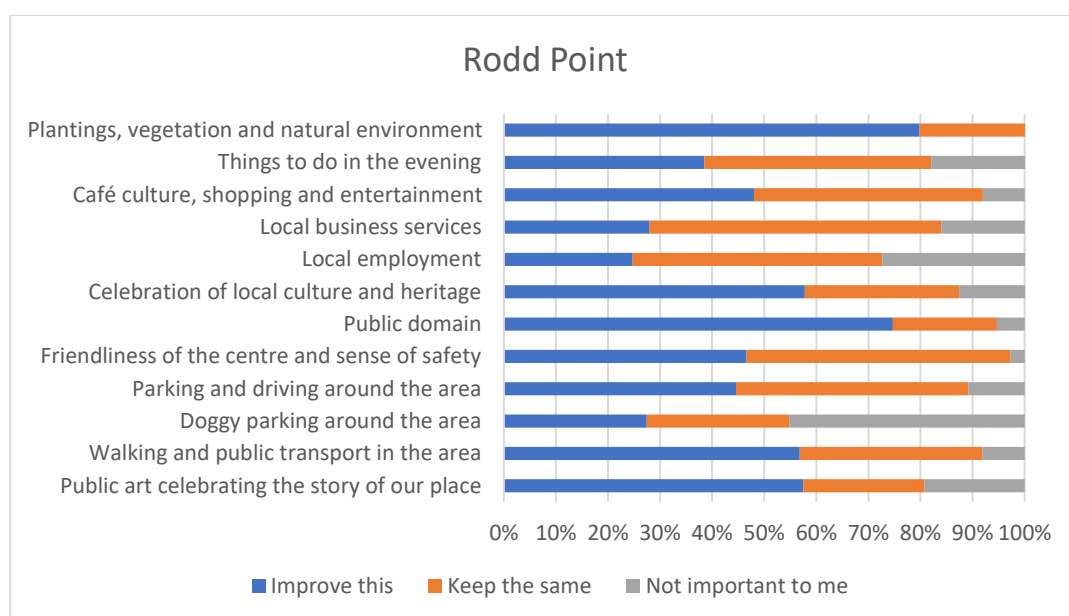
## Rodd Point

80 respondents selected Rodd Point, with more than 50% indicating the following attributes should be improved:

- Plantings, vegetation and natural environment (80%)
- Public domain (75%)
- Celebration of local culture of heritage (58%)
- Public art celebrating the story of our place (58%)
- Walking and public transport in the area (57%)

More than 50% indicated the following attributes should be kept the same:

- Local business services (56%)
- Friendliness of the centre and sense of safety (51%)



Qualitative feedback:

- 34 respondents added qualitative feedback for this town centre. Of these, five stated they were happy with the town centre as it is currently.

**More pet friendly**  
**Safety** **Parking**  
**Public art**  
**Improve variety of retail offerings**  
**Improve public amenities**

| Tag                                 | Percent | Count |
|-------------------------------------|---------|-------|
| Improve variety of retail offerings | 29.4%   | 10    |
| Improve public amenities            | 29.4%   | 10    |
| Safety                              | 23.5%   | 8     |

### Victoria Avenue, Concord West

71 respondents selected Victoria Avenue, Concord West. More than 50% indicating the following attributes should be improved:

- Plantings, vegetation and natural environment (70%)
- Public domain (67%)
- Café culture, shopping and entertainment (67%)

More than 50% indicated the following attribute should be kept the same:

- Walking and public transport in the area (55%)

Qualitative feedback:

- 31 respondents answered questions for this town centre. Of these, two (6%) stated they were happy with the town centre as it is currently.



| Tag                                 | Percent | Count |
|-------------------------------------|---------|-------|
| Improve public amenities            | 32.3%   | 10    |
| Safety                              | 16.1%   | 5     |
| Improve variety of retail offerings | 12.9%   | 4     |

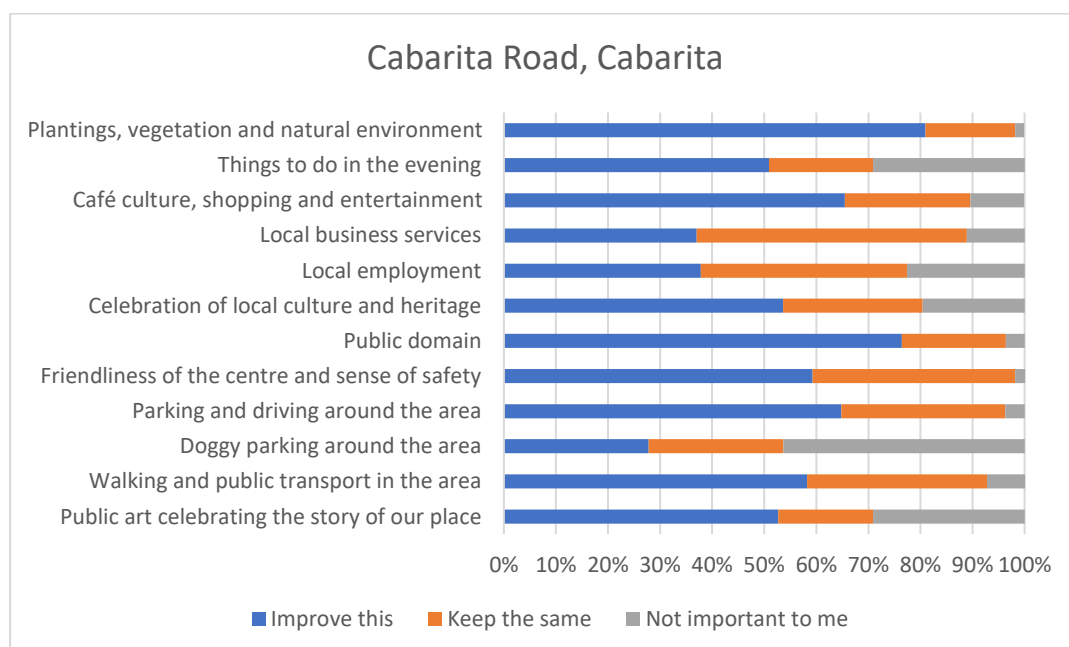
## Cabarita Road, Cabarita

58 respondents selected Cabarita Road, Cabarita. Satisfaction with this town centre was low, with more than 50% indicated the following attributes should be improved:

- Plantings, vegetation and natural environment (81%)
- Public domain (76%)
- Café culture, shopping and entertainment (66%)
- Parking and driving around the area (65%)
- Friendliness of the centre and sense of safety (59%)
- Walking and public transport in the area (58%)
- Celebration of local culture and heritage (54%)
- Public art celebrating the story of our place (53%)
- Things to do in the evening (51%)

More than 50% indicated the following attribute should be kept the same:

- Local business services (52%)



Qualitative feedback:

- 15 respondents added qualitative feedback for this town centre. Of these, three stated they were happy with the town centre as it is currently.

**Improve variety of retail offerings**  
**Improve public amenities**  
**Parking**  
**Safety**  
**Increase tree canopy**  
 Celebrate heritage traffic congestion

| Tag                                 | Percent | Count |
|-------------------------------------|---------|-------|
| Improve public amenities            | 26.7%   | 4     |
| Safety                              | 20%     | 3     |
| Improve variety of retail offerings | 20%     | 3     |
| Increase tree canopy                | 20%     | 3     |

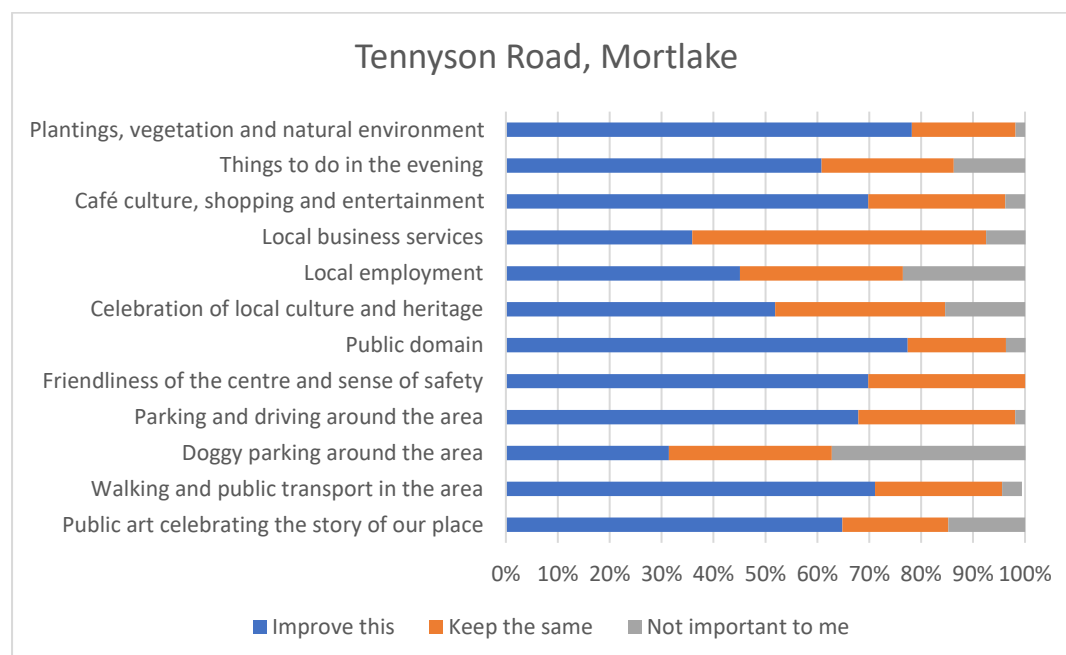
## Tennyson Road, Mortlake

56 respondents selected Tennyson Road, Mortlake. Satisfaction with this town centre was low, with more than 50% indicating the following attributes should be improved:

- Plantings, vegetation and natural environment (78%)
- Public domain (77%)
- Walking and public transport in the area (71%)
- Friendliness of the centre and sense of safety (70%)
- Parking and driving around the (68%)
- Public art celebrating the story of our place (65%)
- Things to do in the evening (61%)
- Celebration of local culture and heritage (52%)

More than 50% indicated the following attribute should be kept the same:

- Local business services (57%)





Qualitative feedback:

- 19 respondents added qualitative feedback for this town centre. Of these, one stated they were happy with the town centre as it is currently.

**Increase tree canopy**  
**traffic congestion**  
**Public transport**

| Tag                  | Percent | Count |
|----------------------|---------|-------|
| traffic congestion   | 26.3%   | 5     |
| Increase tree canopy | 15.8%   | 3     |
| Public transport     | 10.5%   | 2     |

### Chiswick shops

53 respondents selected Chiswick shops, with more than 50% indicating the following attributes should be improved:

- Plantings, vegetation and natural environment (77%)
- Public domain (77%)
- Café culture, shopping and entertainment (58%)

More than 50% indicated the following attributes should be kept the same:

- Friendliness of the centre and sense of safety (58%)
- Parking and driving around the area (52%)

Qualitative feedback:

- 15 respondents added qualitative feedback for this town centre. Of these, one (7%) stated they were happy with the town centre as it is currently.

**improve foreshore walks**  
**improve visual amenity**  
**Safety parking**

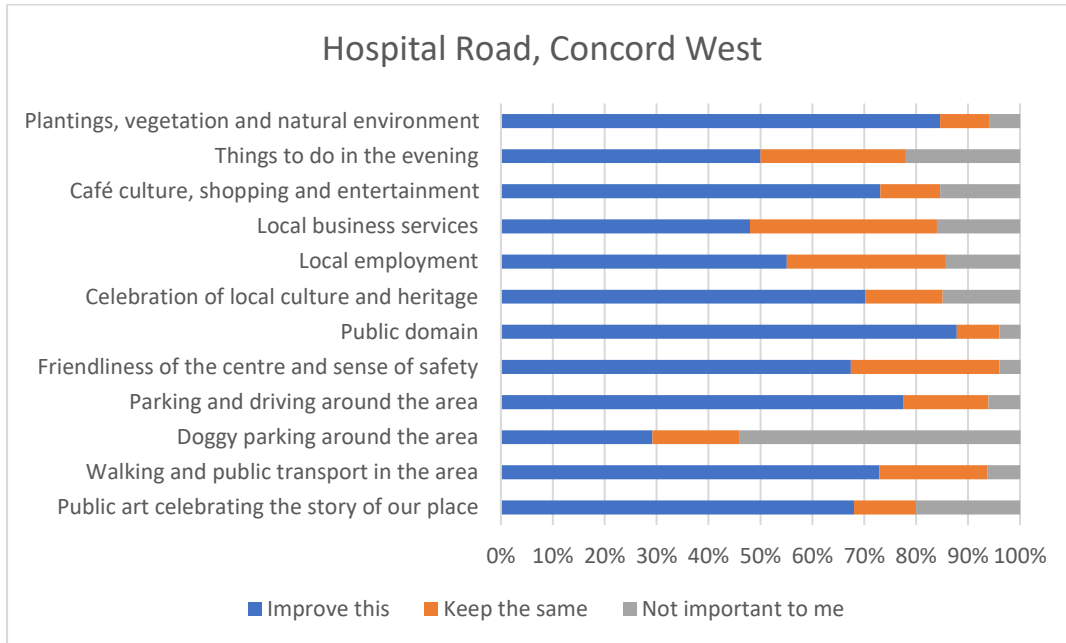
| Tag                     | Percent | Count |
|-------------------------|---------|-------|
| improve visual amenity  | 33.3%   | 5     |
| parking                 | 26.7%   | 4     |
| improve foreshore walks | 13.3%   | 2     |

### Hospital Road, Concord West

52 respondents selected Hospital Road, Concord West. Satisfaction with this town centre was low, with more than 50% indicating the following attributes should be improved:

- Public domain (88%)
- Plantings, vegetation and natural environment (85%)

- Parking and driving around the area (73%)
- Café culture, shopping and entertainment (73%)
- Celebration of local culture and heritage (70%)
- Public art celebrating the story of our place (68%)
- Friendliness of the centre and sense of safety (67%)



#### Qualitative feedback:

- 26 respondents added qualitative feedback for this town centre. Of these, one stated they were happy with the town centre as it is currently.

Improve public amenities  
Increase tree canopy  
**Parking**  
Improve variety of retail offerings

| Tag                                 | Percent | Count |
|-------------------------------------|---------|-------|
| Parking                             | 46.2%   | 12    |
| Improve variety of retail offerings | 26.9%   | 7     |
| Increase tree canopy                | 15.4%   | 4     |

#### Gale Street, Mortlake

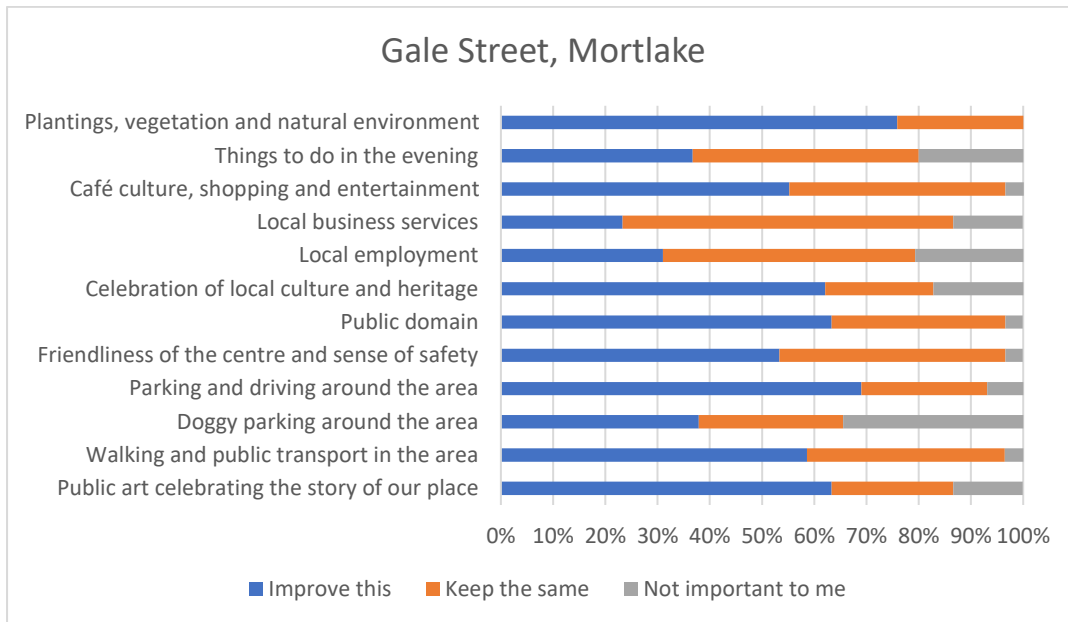
31 respondents selected Gale Street, Mortlake. Satisfaction with this town centre was low, with more than 50% indicated the following attributes should be improved:

- Plantings, vegetation and natural environment (76%)
- Parking and driving around the area (69%)
- Public art celebrating the story of our place (63%)
- Public domain (63%)

- Celebration of local culture and heritage (62%)
- Walking and public transport in the area (59%)
- Café culture, shopping and entertainment (55%)
- Friendliness of the centre and sense of safety (53%)

More than 50% indicated the following attribute should be kept the same:

- Local business services (63%)



Qualitative feedback:

- 14 respondents added qualitative feedback for this town centre. Of these, two stated they were happy with the town centre as it is currently.

Maintenance of roads and footpaths  
 Improve public amenities  
 Celebrate heritage  
**Safety**  
 Increase tree canopy  
 Parking  
 Improve variety of retail offerings

| Tag                                 | Percent | Count |
|-------------------------------------|---------|-------|
| Safety                              | 35.7%   | 5     |
| Improve public amenities            | 14.3%   | 2     |
| Improve variety of retail offerings | 14.3%   | 2     |

**Q7) Is there anything else you'd like to raise with Council?**

402 respondents answered this question. Responses were tagged using the same tags created for question two of the quick bites questions and results are summarised below. The suburbs which were mentioned most often were Drummoyne, Five Dock and Concord.



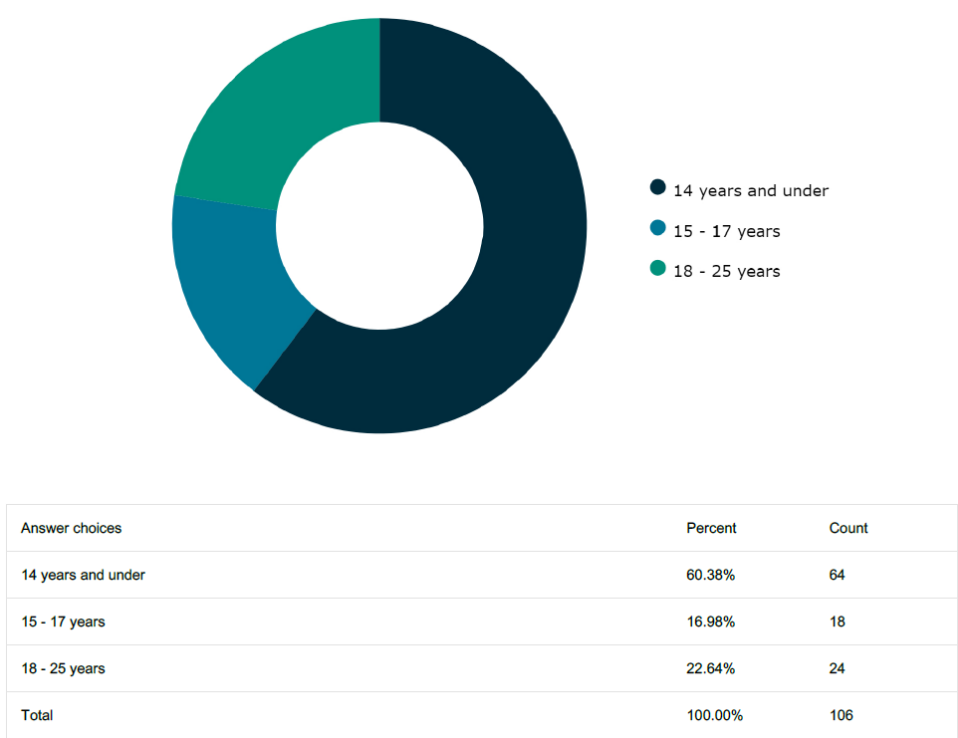
| Tag                            | Percent | Count |
|--------------------------------|---------|-------|
| Public amenity                 | 14.4%   | 58    |
| Overdevelopment                | 11.2%   | 45    |
| Quality of roads and footpaths | 9.5%    | 38    |
| Parking                        | 8%      | 32    |
| Increase tree canopy           | 6%      | 24    |
| Traffic                        | 6%      | 24    |
| Composting and recycling       | 4.7%    | 19    |
| Support services               | 3.5%    | 14    |
| Foreshore                      | 3.2%    | 13    |
| Open space                     | 2.2%    | 9     |
| Community events               | 1%      | 4     |
| Affordable housing             | 0.5%    | 2     |
| Public transport               | 0.2%    | 1     |

| Suburb            | Number of mentions |
|-------------------|--------------------|
| Drummoyne         | 19                 |
| Five Dock         | 16                 |
| Concord           | 15                 |
| North Strathfield | 11                 |
| Rhodes            | 9                  |
| Abbotsford        | 2                  |
| Breakfast Point   | 2                  |
| Rodd Point        | 2                  |
| Canada Bay        | 1                  |
| Cabarita          | 1                  |

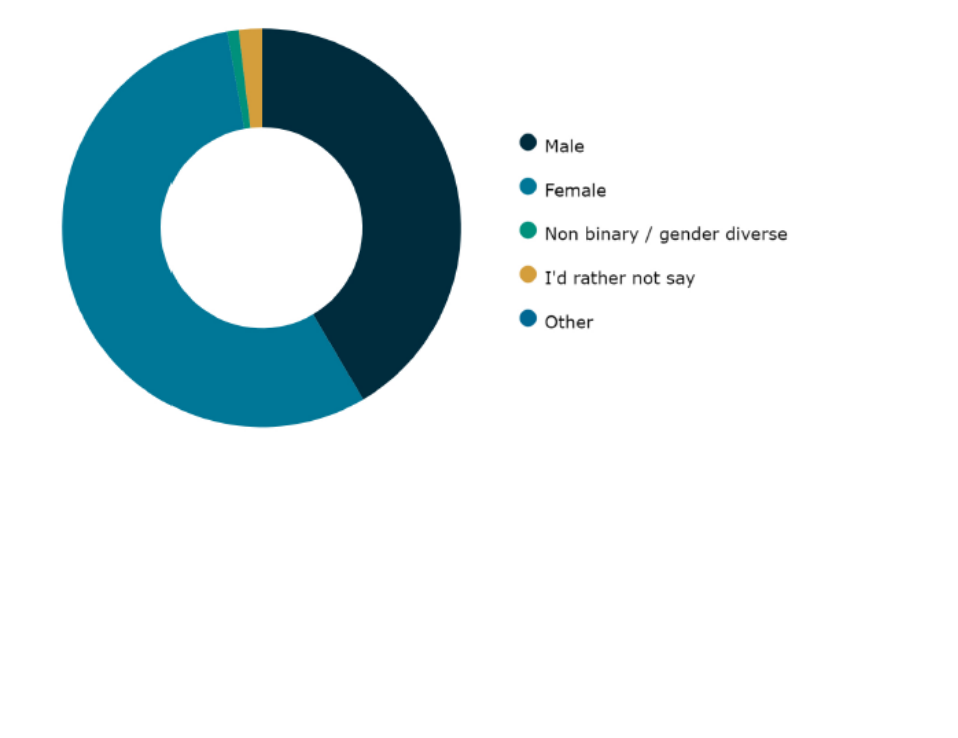
Under 25s survey

Respondent demographics

Age

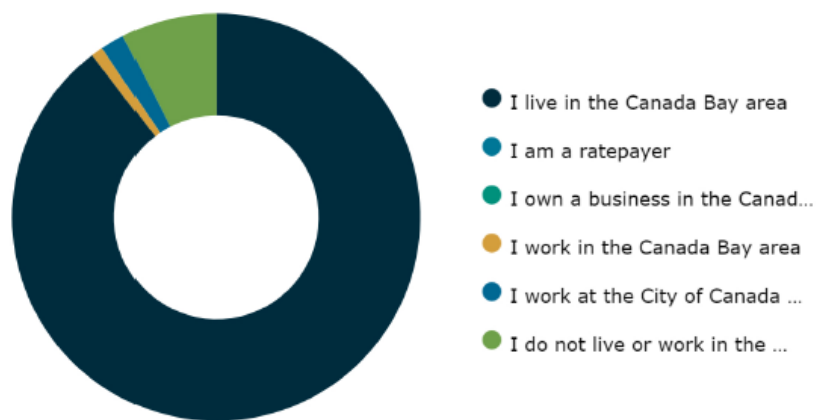


Gender



| Answer choices              | Percent | Count |
|-----------------------------|---------|-------|
| Male                        | 41.51%  | 44    |
| Female                      | 55.66%  | 59    |
| Non binary / gender diverse | 0.94%   | 1     |
| I'd rather not say          | 1.89%   | 2     |
| Other                       | 0%      | 0     |
| Total                       | 100.00% | 106   |

### Relationship to the area

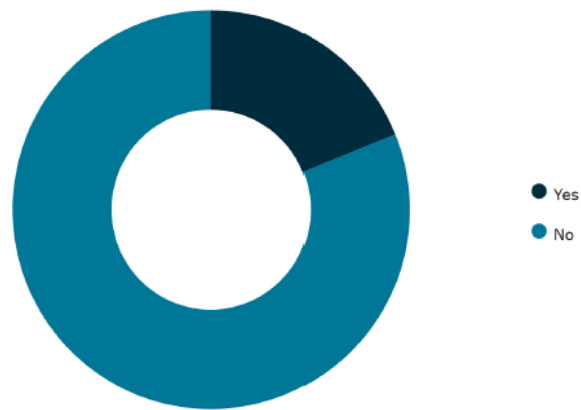


| Answer choices   | Percent | Count |
|--|---------|-------|
| I live in the Canada Bay area                                | 89.62%  | 95    |
| I am a ratepayer   | 0%      | 0     |
| I own a business in the Canada Bay area                      | 0%      | 0     |
| I work in the Canada Bay area                                | 0.94%   | 1     |
| I work at the City of Canada Bay Council                     | 1.89%   | 2     |
| I do not live or work in the Canada Bay area but visit often | 7.55%   | 8     |
| Total  | 100.00% | 106   |

## Suburb

Similar to the community survey, suburbs with the highest representation were Five Dock (20%), Concord (16%) and Drummoyne (15%). See appendix F for complete breakdown of respondents by suburb.

## Language



| Answer choices | Percent | Count |
|----------------|---------|-------|
| Yes            | 18.87%  | 20    |
| No             | 81.13%  | 86    |
| Total          | 100.00% | 106   |

## Analysis of results

All feedback collected in this survey was qualitative and has been summarised in the following ways:

- Tags were used to categorise all pieces of feedback. If a response covered multiple points it was assigned more than one tag.
- Word clouds highlight the most prevalent tags for each town centre. The size of the word correlates to the number of times the tag was mentioned.

### Q1) What is one thing you love about your area today?



| Tag                | Percent | Count |
|--------------------|---------|-------|
| open space         | 65.1%   | 69    |
| location           | 18.9%   | 20    |
| sense of community | 15.1%   | 16    |
| foreshore          | 13.2%   | 14    |
| safe               | 6.6%    | 7     |
| libraries          | 5.7%    | 6     |
| not overdeveloped  | 2.8%    | 3     |

### Q2) What should Council focus on improving in your area?



| Tag                           | Percent | Count |
|-------------------------------|---------|-------|
| more recreation facilities    | 28.3%   | 30    |
| climate action                | 24.5%   | 26    |
| pedestrian safety             | 17%     | 18    |
| more open space               | 11.3%   | 12    |
| road and footpath maintenance | 10.4%   | 11    |
| climate change                | 0.9%    | 1     |



**Q3) What is one thing we (the community) should stop doing?**

speeding  
pollution  
development

| Tag         | Percent | Count |
|-------------|---------|-------|
| pollution   | 67.7%   | 67    |
| development | 14.1%   | 14    |
| speeding    | 3%      | 3     |

**Q4) What is one thing you think Council should listen to young people about?**

mental health  
climate change  
lack of youth engagement  
safety  
more events

| Tag                      | Percent | Count |
|--------------------------|---------|-------|
| climate change           | 60.8%   | 62    |
| safety                   | 8.8%    | 9     |
| more events              | 7.8%    | 8     |
| lack of youth engagement | 6.9%    | 7     |
| mental health            | 6.9%    | 7     |

**Q7) What kind of youth facility would you like to see in your area?**



| Tag                           | Percent | Count |
|-------------------------------|---------|-------|
| outdoor recreation facilities | 45.4%   | 44    |
| indoor recreation centres     | 15.5%   | 15    |
| space to socialise            | 14.4%   | 14    |
| events                        | 12.4%   | 12    |
| mental health support         | 6.2%    | 6     |
| bike track                    | 5.2%    | 5     |
| skate park                    | 4.1%    | 4     |
| development                   | 1%      | 1     |

## Fund it

This tool received 146 submissions from the community and 78 submissions from staff.

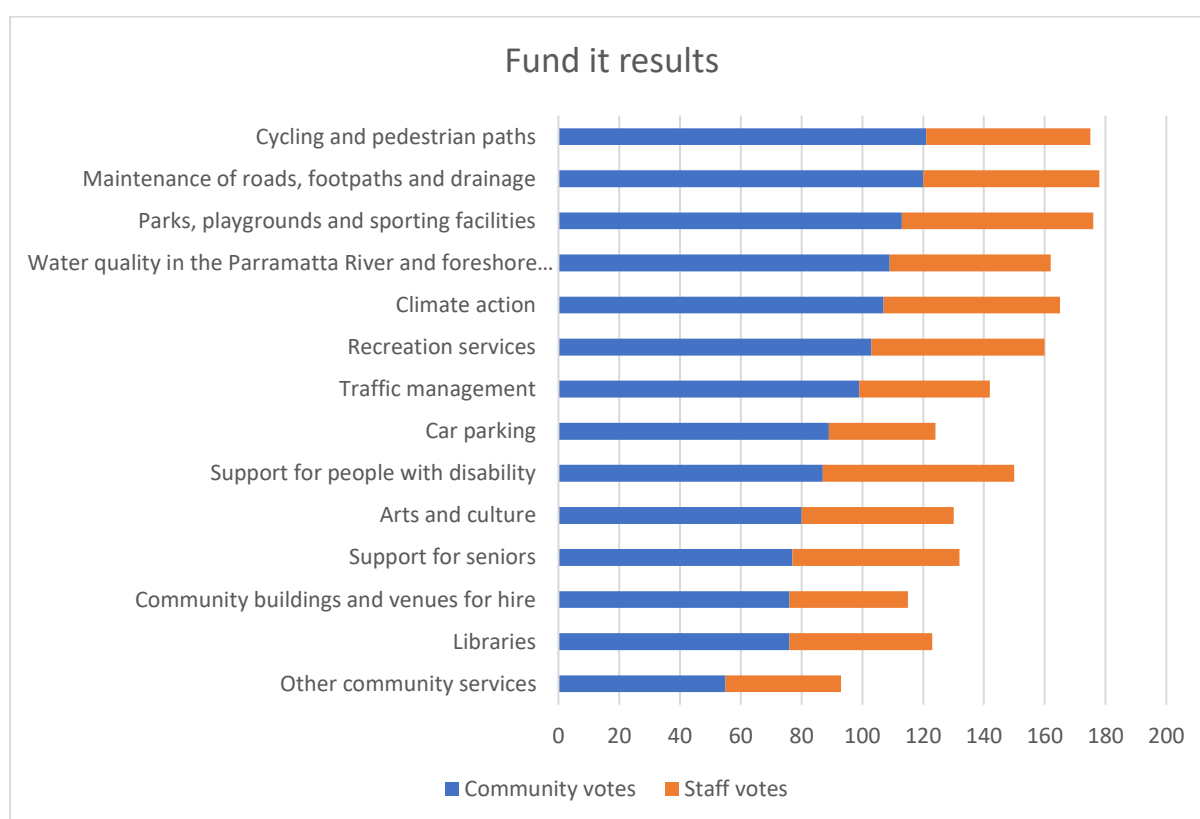
The top five priorities from community feedback are:

- Cycling and pedestrian paths (121 votes)
- Maintenance of roads, footpaths and drainage (120 votes)
- Parks, playgrounds and sporting facilities (113 votes)
- Water quality in the Parramatta River and foreshore access (109 votes)
- Climate action (107 votes)

Top five priorities from staff feedback are:

- Parks, playgrounds and sporting facilities (63 votes)
- Support for people with a disability (63 votes)
- Climate action (58 votes)
- Maintenance of roads, footpaths and drainage (58)
- Recreation services (57)

Community feedback and staff feedback are summarised below.



## Social map

Two maps were created to collect feedback from the community and staff, respectively. As a result, submissions from the community and staff have been reported on separately.

### Community feedback

105 submissions were made by community members, broken down as follows:

- Love this (9)
- Consider this (50)
- Improve this (46)



How feedback is summarised:

- The “consider this” and “improve this” categories were often selected interchangeably by the community and therefore results for these two categories have been combined
- Tags were created to categorise responses and a summary is provided below. To view a breakdown of responses by suburb, see appendix G.

Love this:

- Open space (6)

Improve this/consider this:

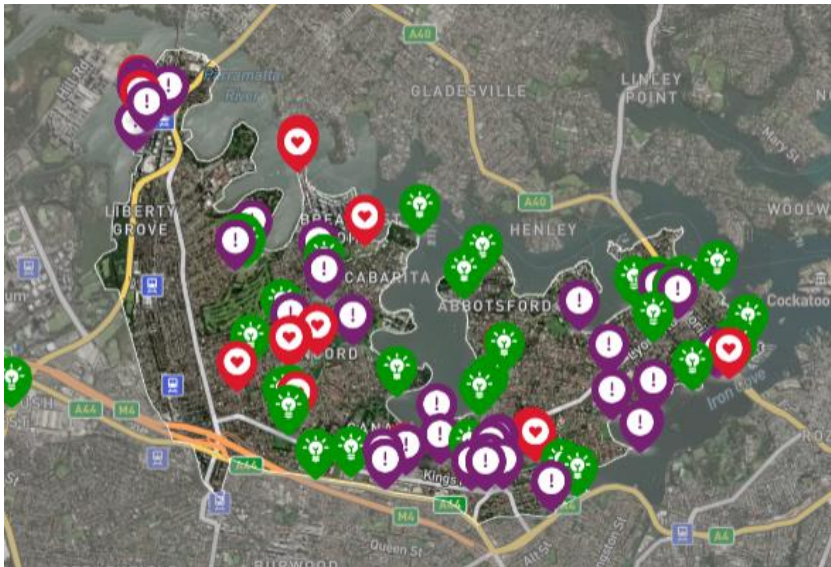
- Pedestrian safety (19)
- Recreation facilities (18)
- Traffic congestion (11)
- Public amenity (10)
- Connectivity (9)
- Tree canopy (7)
- Foreshore access (5)

- Parking (4)
- Events and activations (3)
- Art and culture (1)
- Other (3) – variety of shops in Drummoyne

### Staff feedback

107 submissions were made by staff members, broken down as follows:

- Love this (27)
- Consider this (34)
- Improve this (46)



How feedback is summarised:

- The “consider this” and “improve this” categories were often selected interchangeably by the community and therefore results for these two categories have been combined
- Tags were created to categorise responses and a summary is provided below. To view a breakdown of responses by suburb, see appendix H.

Love this:

- Open space (8)
- Sense of community (7)
- Foreshore (2)
- Other – Drummoyne pool (2), The Connection (3)

Improve this/consider this:

- Pedestrian safety (11)
- Public amenity (10)
- Foreshore access (9)

- Tree canopy (9)
- Parking (6)
- Traffic congestion (6)
- Connectivity (4)
- Art and culture (3)
- Recreation facilities (2)
- Other (13) - climate action, digital signage, economic development, skin cancer checks for outdoor staff, overdevelopment, library in Drummoyne, support for CALD community, improve road infrastructure (2), bike storage, Council buildings, recognition of Aboriginal heritage

## Additional community feedback

### Email/phone feedback

Feedback was also accepted via phone and email. One submission was made over the phone and seven submissions were received via email. Of these, common themes raised were:

- Climate action and sustainability (4)
  - Set targets for electronic vehicles, charging stations and uptake of renewable energy in the community
  - Increase tree canopy and diversity of trees
  - Lobby State and Federal Government to set up incentives for building processing plants for food waste
  - Roll out FOGO bins to residents
  - Educate the community about the climate crisis and work with community groups
- Traffic and parking (2)
  - Traffic congestion and parking are large issues across the City, particularly in Five Dock, Concord and Rodd Point
  - Need to reduce car dependency and promote alternative modes of transport including cycling and walking
- Support for seniors and youth (2)
  - Overdevelopment in Rhodes and Concord has made it difficult for seniors to find suitable housing when they reach retirement
  - Increase number of aged care facilities in the LGA
  - Set up a Youth Advisory Group to improve youth engagement
  - Run events and activations targeted at young people so they feel better connected to their community
  - Provide youth with greater access to mental health services
- Pedestrian safety (1)
  - Address issue of speeding cars across the City. Consider changes to speed limits and introduction of shared zones
  - More pedestrian crossings needed, particularly near schools and on side streets in Five Dock, Wareemba and Abbotsford

## Instagram story feedback

Three questions were asked on Council's Instagram story using the "question sticker". 80 responses were received across the three questions.

*Q1) What's one word you'd use to describe your area now?*

This question received 26 responses, 16 of which were positive and included words such as:

- Beautiful
- Diverse
- Safe
- Lively

10 responses were negative and included words such as:

- Chaotic
- Overpopulated
- Restrictive to creative business

*Q2) What's one word you'd like to describe your area in the future?*

This question received 27 responses. Words which appeared more than once included:

- Affordable (3)
- Inclusive (3)
- Diverse (2)

Other responses included:

- Peaceful
- Sustainable
- Unique
- Calm
- Community
- Walkable

*Q3) What's something you'd like us to focus on?*

This question received 27 responses. Ideas which appeared more than once included:

- Avoiding overdevelopment (10)
- Recreation services (3)
- The environment (2)
- Supporting local business (2)
- Affordable housing (2)
- Inclusivity (2)

- Community safety (2)

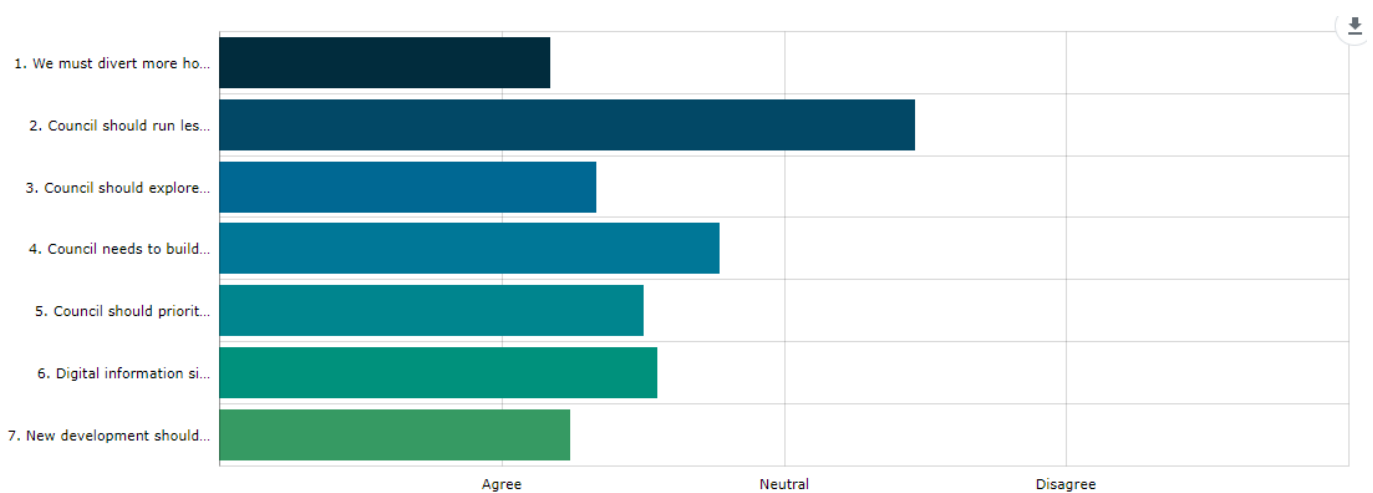
Other responses included:

- Parking
- Infrastructure
- Traffic
- Public spaces

### Additional staff feedback

Staff were presented with seven statements and asked to select whether they agree, disagree or are neutral. Statements were pulled from the breakout questions which followed question three in the community survey (see appendix A) and were selected as they cover a broad range of Council services and responsibilities.

Results are summarised below.



|   | Agree        | Neutral      | Disagree     | Count |
|---|--------------|--------------|--------------|-------|
| 1. We must divert more household waste from landfill and promote waste avoidance, reuse and recycling                         | 86.73%<br>98 | 9.73%<br>11  | 3.54%<br>4   | 113   |
| 2. Council should run less events   | 7.14%<br>8   | 40.18%<br>45 | 52.68%<br>59 | 112   |
| 3. Council should explore opportunities for a variety of housing (i.e. terraces) in addition to planning for apartments       | 73.45%<br>83 | 20.35%<br>23 | 6.19%<br>7   | 113   |
| 4. Council needs to build more car parks so more people can park near local shops and key public transport hubs               | 45.37%<br>49 | 32.41%<br>35 | 22.22%<br>24 | 108   |
| 5. Council should prioritise local businesses when purchasing goods and services  | 58.41%<br>66 | 33.63%<br>38 | 7.96%<br>9   | 113   |
| 6. Digital information signage in our town centres would help residents stay up to date on Council issues and key information | 58.18%<br>64 | 29.09%<br>32 | 12.73%<br>14 | 110   |
| 7. New development should be sympathetic with the heritage of the City of Canada Bay  | 78.76%<br>89 | 18.58%<br>21 | 2.65%<br>3   | 113   |



## NEXT STEPS

Findings from this report will inform the second phase of community consultation for the CSP which will commence in late October 2021 and run until January 2022. The second phase of consultation will consist of:

- Focus groups

A series of focus groups with identified stakeholders will be held to delve deeper into the issues raised in the first phase of engagement. Focus groups will aim to involve representatives of all community and stakeholder groups outlined on page 5, with particular attention to the hard to reach stakeholders. Due to the current COVID situation in Greater Sydney it is likely these focus groups will need to be hosted online and thus special consideration will need to be taken with regards to accessibility to ensure all voices are heard.

- Polls

The community will be given the opportunity to vote on a vision statement and suggested themes for the revised CSP. This will enable Council to “sense-check” suggested themes to ensure we have accurately captured the community’s vision for the future.

- Drop-in sessions

Drop-in sessions at Council events and activations have been planned, similar to the first phase of consultation. It is unclear at this stage whether face-to-face engagement will be permitted given the public health orders currently in place, and alternate methods of engagement will be implemented if necessary.

The community will have a third and final chance to provide feedback in April 2022 when the draft plan is placed on public exhibition. During the public exhibition period stakeholders will be able to review the draft and provide any final feedback before it is taken to Council for adoption later in 2022.

## APPENDICES

### Appendix A: Community survey

#### 1. What do you value most about your area? Select up to 3.

These options outline the aspects of our community that Council can support, change or contribute to

|  |                          |
|--|--------------------------|
| Sense of community   | <input type="checkbox"/> |
| Safety   | <input type="checkbox"/> |
| Cultural diversity   | <input type="checkbox"/> |
| Community facilities and services  | <input type="checkbox"/> |
| Opportunities for creative experiences   | <input type="checkbox"/> |
| The natural environment and open space   | <input type="checkbox"/> |
| Care for and access to our foreshore   | <input type="checkbox"/> |
| Our town centres and main streets  | <input type="checkbox"/> |
| Access to a variety of work, commercial and retail experiences and opportunities | <input type="checkbox"/> |
| Footpaths, cycle ways and traffic management facilities to get around my area    | <input type="checkbox"/> |
| Opportunities for recreation – both active (team sport) and passive              | <input type="checkbox"/> |
| Other (please describe)  | <input type="checkbox"/> |

#### 2. Which of the following challenges do you see as the highest priorities for Council management until 2036? Select up to 3:

|  |                          |
|--|--------------------------|
| Ensuring a sustainable natural environment   | <input type="checkbox"/> |
| Nurturing a sense of community and social cohesion   | <input type="checkbox"/> |
| Transforming some areas to include higher density housing  | <input type="checkbox"/> |
| Providing affordable housing for people in need  | <input type="checkbox"/> |
| Managing traffic and parking and supporting alternative modes of transport (walking, cycling and public transport)             | <input type="checkbox"/> |
| Supporting the local economy/local businesses  | <input type="checkbox"/> |
| Creating more employment opportunities closer to home  | <input type="checkbox"/> |
| Providing services and facilities for the younger population   | <input type="checkbox"/> |
| Providing services and facilities for the ageing population  | <input type="checkbox"/> |
| Providing services and facilities for people with disability   | <input type="checkbox"/> |
| Harnessing new technology to support our lifestyles and work   | <input type="checkbox"/> |
| Advocating to State Government to provide more health, education, social support and other services for our growing population | <input type="checkbox"/> |
| Celebrating our cultural heritage  | <input type="checkbox"/> |
| Other (please describe)  | <input type="checkbox"/> |

### 3. Break out questions

Based on the options you selected in the previous question, please answer a few more questions. Please only answer the below questions for the 1-3 options you selected in the previous question.

Please an 'x' in the box that corresponds to your answer.

#### Ensuring a sustainable environment.

|   | Agree | Somewhat agree | Disagree |
|---|-------|----------------|----------|
| 1) We should invest in measures to respond to and mitigate the impacts of climate change                                    |       |                |          |
| 2) We must divert more household waste from landfill and promote waste avoidance, reuse and recycling                       |       |                |          |
| 3) We should continue to build the biodiversity and tree canopy in our area, protecting and enhancing our natural waterways |       |                |          |

Is there any other feedback you would like to give us about this topic?

---

#### Nurturing a sense of community and social cohesion.

|  | Agree | Somewhat agree | Disagree |
|--|-------|----------------|----------|
| 1) Council should provide more direct social services and programs   |       |                |          |
| 2) Council needs to provide more community centres and fair access to hire spaces to enable groups to connect                  |       |                |          |
| 3) Council should provide information on how to join local groups and clubs and promote volunteer opportunities within the LGA |       |                |          |
| 4) Council should promote and celebrate important days such as International Women's Day, International Day of People          |       |                |          |

|  |  |  |  |
|--|--|--|--|
| with Disabilities, Harmony Week, Neighbour Day, NAIDOC week, 16 Days of Activism                       |  |  |  |
| 5) We should have more public art in our local area which tells stories about our people and our place |  |  |  |
| 6) There should be more opportunities to see performances locally                                      |  |  |  |
| 7) Council should run less events  |  |  |  |

Is there any other feedback you would like to give us about this topic?

---

**Transforming some areas to include higher density housing.**

1) Why do you believe this is important?

---

|   | Agree | Somewhat agree | Disagree |
|---|-------|----------------|----------|
| 1) Council should explore opportunities for a variety of housing (i.e. terraces) in addition to planning for apartments   |       |                |          |
| 2) Higher density housing should be high quality and should include a mix of apartment sizes  |       |                |          |
| 3) In planning for higher density areas, Council should ensure that development is accompanied by well-designed open space and public infrastructure which is capable of accommodating future residents |       |                |          |

What ideas do you have for how Council could do this successfully?

---

**Providing affordable housing for people in need.**

|   | Agree | Somewhat agree | Disagree |
|---|-------|----------------|----------|
| 1) It's Council's role to provide more affordable housing options throughout the City to promote diversity and fairness |       |                |          |
| 2) Council should own and provide affordable housing for people on very low, low and moderate incomes                   |       |                |          |
| 3) Council should provide affordable housing for essential workers who live/work in our LGA                             |       |                |          |
| 4) Other levels of government (State, Federal) should contribute to the provision of affordable housing                 |       |                |          |
| 5) Council should advocate to the State government for greater support in the provision of affordable housing           |       |                |          |

Is there any other feedback you would like to give us about this topic?

---

**Managing traffic and parking and supporting alternative modes of transport (walking, cycling and public transport).**

|  | Agree | Somewhat agree | Disagree |
|--|-------|----------------|----------|
| 1) Council needs to build more car parks so more people can park near local shops and key public transport hubs              |       |                |          |
| 2) Council needs to advocate for improved public transport   |       |                |          |
| 3) Council needs to improve infrastructure to encourage walking and cycling  |       |                |          |
| 4) Council should introduce parking technology that makes it easier to find parking in our town centres e.g. parking sensors |       |                |          |

Is there any other feedback you would like to give us about this topic?

---

**Supporting the local economy/local business.**

|  | Agree | Somewhat agree | Disagree |
|--|-------|----------------|----------|
| 1) Council should do more to promote shopping locally by providing more things to do in our town centres |       |                |          |
| 2) Council should prioritise local businesses when purchasing goods and services                         |       |                |          |
| 3) Council should change opening hours so that more things are open in the evenings                      |       |                |          |

What ideas do you have for how Council could do this successfully?

---

**Creating employment opportunities closer to home.**

1) Why do you believe this is important?

---

2) What sort of jobs would you like to see created in our local area?

---

3) What ideas do you have for how Council could encourage this and attract these sorts of businesses and employers?

---

**Providing services and facilities for the younger population.**

|   | Agree | Somewhat agree | Disagree |
|---|-------|----------------|----------|
| 1) Our area needs more services aimed at young people at high school and post high school |       |                |          |
| 2) Young people who don't play sport are overlooked in my area                            |       |                |          |
| 3) We need to listen to young people and better understand their needs                    |       |                |          |

What ideas do you have for how Council could do this successfully?

---

**Providing services and facilities for the ageing population.**

|  | Agree | Somewhat agree | Disagree |
|--|-------|----------------|----------|
| 1) Council should host and promote events and programs for seniors                 |       |                |          |
| 2) Council should educate seniors about how to use new technology e.g. Bridj buses |       |                |          |
| 3) Council should provide more bus trips and direct services for older people      |       |                |          |

Is there any other feedback you would like to give us about this topic?

---

**Providing services and facilities for people with disability.**

|   | Agree | Somewhat agree | Disagree |
|---|-------|----------------|----------|
| 1) Council should provide accessible information on services for people with disability |       |                |          |

|  |  |  |  |
|--|--|--|--|
| 2) Everyone in the community should be able to access all Council sites and venues                             |  |  |  |
| 3) Council should employ more people with a disability and offer programs to help people find local employment |  |  |  |

Is there any other feedback you would like to give us about this topic?

---

**Harnessing new technology to support our lifestyles and work.**

|   | Agree | Somewhat agree | Disagree |
|---|-------|----------------|----------|
| 1) Smart sensors should be introduced in all Council car parks so that more residents can find parking in our town centres    |       |                |          |
| 2) Digital information signage in our town centres would help residents stay up to date on Council issues and key information |       |                |          |
| 3) Council should share its technology and data to stimulate innovation in our local area                                     |       |                |          |

Is there any other feedback you would like to give us about this topic?

---

**Advocating to State Government to provide more health, education and other services for our growing population.**

- 1) What type of services do you think our area needs the most?

---

- 2) What ideas do you have for how Council could do this successfully?

---



### **Celebrating our cultural heritage.**

- 1) What does our cultural heritage mean to you?

---

|   | Agree | Somewhat agree | Disagree |
|---|-------|----------------|----------|
| 1) New development should be sympathetic with the heritage of the City of Canada Bay                            |       |                |          |
| 2) Council should support the owners of heritage listed places by providing grants for small conservation works |       |                |          |
| 3) Council should offer more education and programs about the heritage and stories of our place                 |       |                |          |

Is there any other feedback you would like to give us about this topic?

---

### **4. How would you personally like to contribute to creating a positive future?**

**The below options relate to Council-run programs only. Select as many as you like!**

|   |                          |
|---|--------------------------|
| Volunteer at the library to help run programs like home library, book clubs, author talks, and children's interest activities | <input type="checkbox"/> |
| Share my knowledge with the community through things like tutoring and creating interest groups                               | <input type="checkbox"/> |
| Participate in environmental clean ups, community gardens and bush care   | <input type="checkbox"/> |
| Participate and/or coordinate local social conversation groups  | <input type="checkbox"/> |
| Share my opinion and my time through community engagement consultations   | <input type="checkbox"/> |
| Mentor young people in my community   |                          |
| Shop local  | <input type="checkbox"/> |
| Participate in Council-run workshops and events   | <input type="checkbox"/> |
| Love My Place volunteer – adopt a park or street and look after it with a group of friends                                    | <input type="checkbox"/> |
| Swap meets – reuse programs/circular economy events   | <input type="checkbox"/> |
| Volunteer work with seniors programs in my community  | <input type="checkbox"/> |
| Volunteer at events   | <input type="checkbox"/> |
| Be a social media champion for my area  | <input type="checkbox"/> |
| I don't think I can contribute at all   | <input type="checkbox"/> |
| Other (please specify)  |                          |

## 5. Town centres

Our local centres provide a place to socialise with your community, dine, enjoy activities and shop. We want to know what you think about our town centres and what they need in order to be the best they can be by 2036. Select all the areas you would like to give feedback on – note that each town centre you select will add a few minutes to your completion time.

### Village and neighbourhood centres

|  |  |
|--|--|
| 1. Great North Road, Five Dock                             |  |
| 2. Abbotsford  |  |
| 3. Wareemba  |  |
| 4. Chiswick shops  |  |
| 5. Majors Bay Road, Concord                                |  |
| 6. Concord Road, Concord West                              |  |
| 7. Concord Road, North Strathfield                         |  |
| 8. Victoria Avenue, Concord West                           |  |
| 9. Union Square, Rhodes                                    |  |
| 10. Drummoyne shopping precinct                            |  |
| 11. Lyons Road, Russell Lea                                |  |
| 12. The Bakehouse Quarter/George Street, North Strathfield |  |
| 13. Rodd Point   |  |
| 14. Hospital Road, Concord West                            |  |
| 15. Tennyson Road, Mortlake                                |  |
| 16. Gale Street, Mortlake                                  |  |
| 17. Cabarita Road, Cabarita                                |  |
| 18. Other (please specify)                                 |  |

## 6. Breakout questions

Based on the options you selected in the previous question, please answer a few more questions. Please only answer the below questions for the town centres you selected in the previous question.

Town centre: \_\_\_\_\_

|  | Improve this | Keep the same | Not important to me |
|--|--------------|---------------|---------------------|
| Plantings, vegetation and natural environment                                |              |               |                     |
| Things to do in the evening  |              |               |                     |
| Café culture, shopping and entertainment                                     |              |               |                     |
| Local business services – medical, financial, real estate, hair and beauty   |              |               |                     |
| Local employment   |              |               |                     |
| Celebration of local culture and heritage                                    |              |               |                     |
| Public domain (seating, bins, bus stops, water refill stations and bubblers) |              |               |                     |
| Friendliness of the centre and sense of safety                               |              |               |                     |
| Parking and driving around the area  |              |               |                     |
| Doggy parking and activities   |              |               |                     |
| Walking and public transport in the area                                     |              |               |                     |
| Public art celebrating the story of our place                                |              |               |                     |

Please provide any further detail you would like to about this town centre:

---

---

**7. Is there anything else you'd like to raise with Council?**

---

**8. Contact details (demographic questions)**

Appendix B: Under 25s survey

- 1. What is one thing you love about your area today?**
- 2. What should Council focus on improving in your area?**
- 3. What is one thing we (the community) should stop doing?**
- 4. What is one issue you think Council should listen to young people about?**
- 5. Would you like to talk to Council more about issues that matter to you?**
  - Yes
  - No
- 6. How can we best talk to you about your ideas? Please select all that apply.**
  - Email
  - In person
  - Phone conversation
  - Surveys on social media
  - Other: \_\_\_\_\_
- 7. What kind of youth facility would you like to see in your area?**
- 8. Contact details (demographic questions)**

## Appendix C: Communication methods and reach

### Facebook and Instagram ad

 **City of Canada Bay**  Sponsored · 

Have you heard the news? We're updating our community-led plan and need your input 🌱👤

The new plan, named Our future 2036, will capture your vision for the future of our area, and guide all the work Council does.

Now is your chance to talk to us about your vision for the future of our area. Click the link below to tell us what you think.



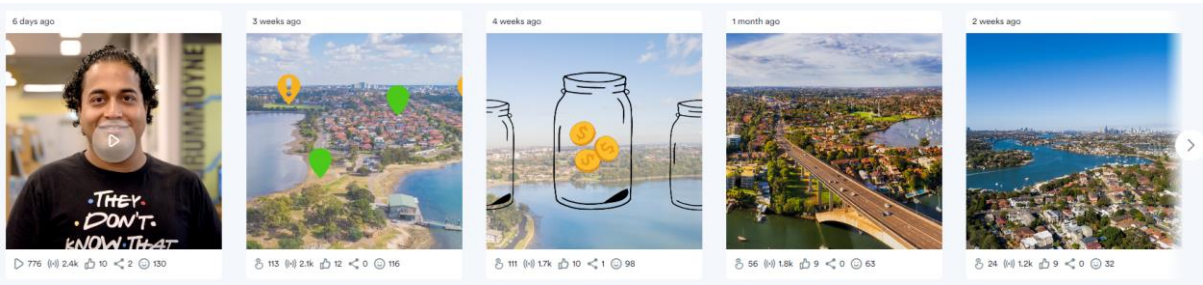
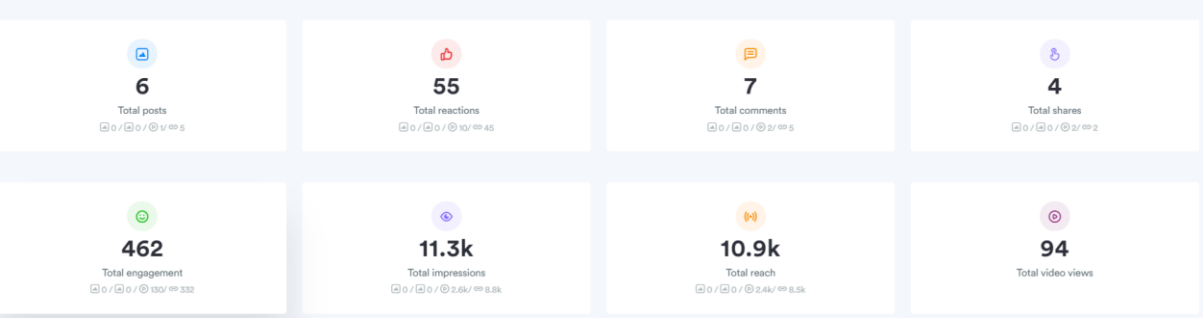
COLLABORATE.CANADABAY.NS...  
**Have your say on our new community-led plan**

[LEARN MORE](#)

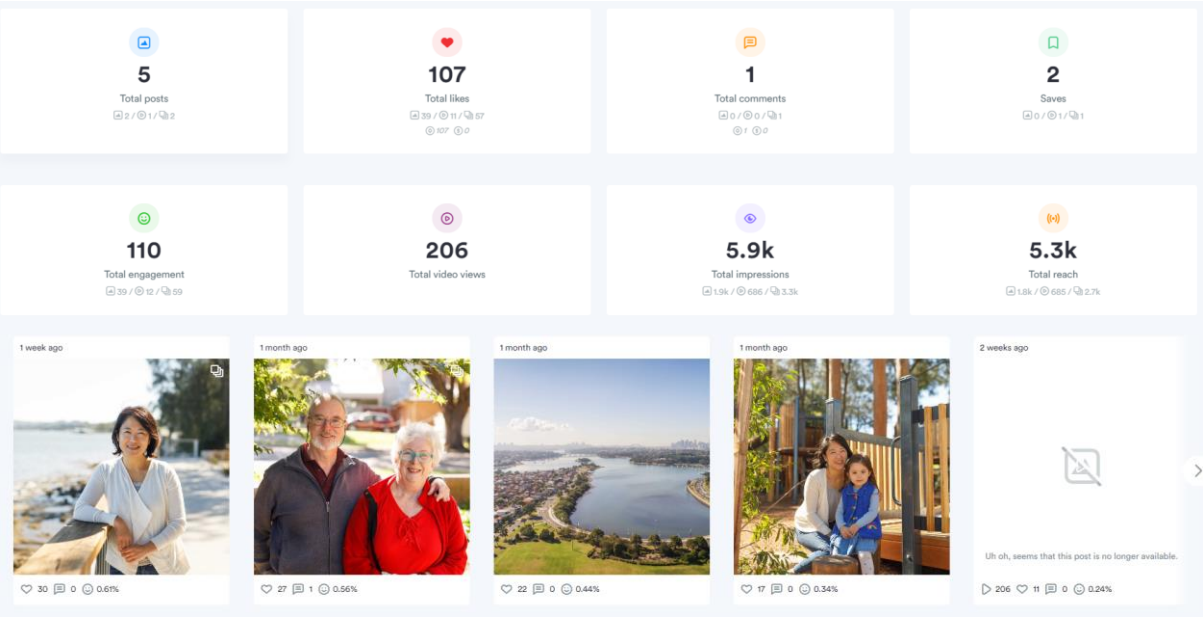
 Like  Comment  Share



Facebook posts



Instagram posts



## Poster



Great prizes up for grabs. Complete the survey to win!

**our future 2036**

**have your say**

How can we make the City of Canada Bay the best it can be by 2036?

Have your say at [ourfuture2036.com.au](https://ourfuture2036.com.au)  
 在 [ourfuture2036.com.au](https://ourfuture2036.com.au) 上提交您的反馈  
 Dite la vostra opinione [ourfuture2036.com.au](https://ourfuture2036.com.au)  
 ourfuture2036.com.au 에 의견을 남겨주세요

 City of Canada Bay

## Flyer



Great prizes up for grabs. Complete the survey to win!

**our future 2036**

**have your say**

How can we make the City of Canada Bay the best it can be by 2036?

Have your say at [ourfuture2036.com.au](https://ourfuture2036.com.au)  
 在 [ourfuture2036.com.au](https://ourfuture2036.com.au) 上提交您的反馈  
 Dite la vostra opinione [ourfuture2036.com.au](https://ourfuture2036.com.au)  
 ourfuture2036.com.au 에 의견을 남겨주세요

 City of Canada Bay

**Our community plan guides Council's priorities from 2022 until 2036.**

We're reviewing the existing plan and want to hear from you! Have your say on the future of the City of Canada Bay. There are many ways to get involved:

- Fill out the below and submit at a Council venue, event or by mail to Locked Bag 1470, Drummoyne NSW 1470
- Go to [ourfuture2036.com.au](https://ourfuture2036.com.au) to complete a survey or sign up for a focus group
- Call 9911 6555 for more information or email [council@canadabay.nsw.gov.au](mailto:council@canadabay.nsw.gov.au)

Surveys available in English, Italiano, 韩語, 한국어  
 Call 131 450 for translation help

1. What is one thing you love about your area today?

\_\_\_\_\_

2. What is one way your area could be improved?

\_\_\_\_\_


3. How can we all make the City of Canada Bay the best it can be in the future?

\_\_\_\_\_

Share your email to receive updates:

\_\_\_\_\_

**[ourfuture2036.com.au](https://ourfuture2036.com.au)**

 City of Canada Bay

## Staff flyer



### Our community plan guides Council's priorities from 2022 until 2036.

We're reviewing the existing plan and want to hear from you! Have your say on the future of the City of Canada Bay. There are many ways to get involved:

- Fill out the below and submit at a Council venue
- Scan the QR code to complete the survey
- Attend a staff expo (details to come!)

The more you contribute, the more points you get. Who will be the CCB star contributor?

1. What is one thing you love about your area today?  
\_\_\_\_\_
2. What is one way your area could be improved?  
\_\_\_\_\_
3. How can we all make the City of Canada Bay the best it can be in the future?  
\_\_\_\_\_

First name: \_\_\_\_\_  
Last name: \_\_\_\_\_  
Email: \_\_\_\_\_

## City of Canada Bay News (print newsletter)

June



### Our future 2036: have your say

**We're updating our community-led plan and need your feedback. The new plan, named Our future 2036, will capture your vision for the future of our area, and guide all the work Council does.**

Now is your chance to talk to us about your vision for the future of our area. Visit [ourfuture2036.com.au](http://ourfuture2036.com.au) or scan the QR code above to have your say.

Complete our survey and go in the draw to win a \$1,000 RedBull voucher or a \$150 Visa gift card to spend on a future holiday, dining experience or more!




**Are your kids or grandkids under 25?**  
Encourage them to take our quick survey at [bit.ly/ourfutureunder25](http://bit.ly/ourfutureunder25) to go in the running to win a \$200 JB Hi-Fi voucher.



July

## COLLABORATE Canada Bay

### Our future 2036 — have your say

**The City of Canada Bay is seeking your feedback to review our community-led plan, which guides all the work Council does. Help us create the new plan, Our future 2036.**

The plan will capture our community's vision for how the City of Canada Bay will look in the future and guides all the work Council will do to get there. Your feedback will help Council to prioritise and plan works, programs, and services.

The City of Canada Bay's population is expected to grow from approximately 96,000 to 120,000 over the next 15 years. Your input will help us plan the future so

we can continue to deliver high quality programs and services, while meeting the demands of a growing population.

Now is your chance to talk to us about your vision for the future of our area. What do you love about the City of Canada Bay? What can be improved? How can we work together?

Visit [ourfuture2036.com.au](http://ourfuture2036.com.au) to tell us your priorities for now and into the future.



Local residents Ankur, Snehal and Aahil at Wangai Reserve, Mortlake.

[ourfuture2036.com.au](http://ourfuture2036.com.au)

CITY OF CANADA BAY NEWS - 7

### Digital signage at Drummoyne and Cabarita swimming centres

What do you love  
about the City of  
Canada Bay?

Have your say  
at

[bit.ly/ourfuturecsp](http://bit.ly/ourfuturecsp)

Che cosa vi piace  
della  
City di Canada Bay?

Dite la vostra  
opinione

[bit.ly/ourfuturecsp](http://bit.ly/ourfuturecsp)

您喜欢Canada Bay  
市吗?

在

[bit.ly/ourfuturecsp](http://bit.ly/ourfuturecsp)

上提交您的反馈

## Appendix D: Community survey respondent demographics

### Age

| Answer choices     | Percent | Count |
|--------------------|---------|-------|
| 25 years and under | 3.50%   | 32    |
| 26 - 35 years      | 16.41%  | 150   |
| 36 - 45 years      | 23.19%  | 212   |
| 46 - 55 years      | 22.43%  | 205   |
| 56 - 65 years      | 16.96%  | 155   |
| Over 65 years      | 17.51%  | 160   |
| Total              | 100.00% | 914   |

### Gender

| Answer choices            | Percent | Count |
|---------------------------|---------|-------|
| Male                      | 38.18%  | 349   |
| Female                    | 60.18%  | 550   |
| Non binary/gender diverse | 0.44%   | 4     |
| I'd rather not say        | 1.09%   | 10    |
| Other                     | 0.11%   | 1     |
| Total                     | 100.00% | 914   |

## Suburb

| Answer choices    | Percent        | Count      |
|-------------------|----------------|------------|
| Abbotsford        | 4.81%          | 44         |
| Breakfast Point   | 3.72%          | 34         |
| Cabarita          | 1.86%          | 17         |
| Canada Bay        | 2.41%          | 22         |
| Chiswick          | 2.30%          | 21         |
| Concord           | 15.43%         | 141        |
| Concord West      | 6.67%          | 61         |
| Drummoyne         | 19.15%         | 175        |
| Five Dock         | 12.47%         | 114        |
| Liberty Grove     | 1.42%          | 13         |
| Mortlake          | 2.08%          | 19         |
| North Strathfield | 4.70%          | 43         |
| Rhodes            | 8.64%          | 79         |
| Rodd Point        | 2.63%          | 24         |
| Russell Lea       | 5.36%          | 49         |
| Wareemba          | 0.98%          | 9          |
| Other             | 5.36%          | 49         |
| <b>Total</b>      | <b>100.00%</b> | <b>914</b> |

## Appendix E: Community survey town centre verbatim responses

### Great North Road, Five Dock

For a shopping centre of its size, Five Dock has a particularly poor mix of retail outlets. If there was a more diverse and interesting mix of shops (rather than so many hairdressers/beauty salons and vaping shops) I'd be more likely to shop locally and spend time in my local area

Contribution 4 of 4 | 1 July 2021

Parking is terrible, especially lack of spaces, free and 3 hr parking. Public toilets Entertainment and night time activities lacking Not enough atmosphere or modern/classy venues for drinks and entertainment, especially for those aged 18-50.

Contribution 3 of 4 | 30 June 2021

Would prefer a more cosmopolitan atmosphere, similar to Concord

Contribution 2 of 4 | 9 June 2021

More live entertainment and make it a cosmopolitan area. Fred Kelly square has great potential to be a hub for nightlife if the surrounding areas came and matched it.

Contribution 1 of 4 | 3 June 2021

### Majors Bay Road, Concord

Need more parking for this shopping strip. A few more shops.

Contribution 4 of 4 | 27 July 2021

I think there needs to be more accessible free seating areas as well as more variety of desserts vendors available

Contribution 3 of 4 | 21 July 2021

Greater access to public toilets would be appreciated.

Contribution 2 of 4 | 19 July 2021

Parking is the biggest issue for the shoppers and the people who live in the immediate vicinity.

Contribution 1 of 4 | 17 July 2021

### Drummoyne shopping precinct

Water fountains for people coming to and from the Taplin Park or the Bay Run exercising areas would be useful. One Council action that is beyond my comprehension is the refurbishment of the toilet block in Brent Park. It was an ideal central place for my extended family to meet there for our Remembrance Day reunion. However we will no longer do so as one of my cousins now cannot access that toilet facility because the changes have actually made it less accessible for prams and wheelchairs.

Contribution 3 of 3 | 20 July 2021

In all these areas there is no parking. Because of units there is no parking on the street.

Contribution 2 of 3 | 5 July 2021

Traffic on Lyons Road and Victoria Road kills any sense of a community atmosphere in the Drummoyne Shopping area.

Contribution 1 of 3 | 23 June 2021

## Concord Road, North Strathfield

This shopping centre needs some major review. It's so old, unwelcoming. I think because it's on Concord Road. There's always cars there, poor parking and so busy. Definitely need more trees (greening). For 2036 - can we think of putting a road tunnel under the shopping centre. Making the old road an arcade, seats, parkland, trees, shops on both sides. It could be amazing.

Contribution 2 of 2 | 26 July 2021

This is a difficult and busy shopping strip. A radical reconfiguration to create quiet al fresco dining and meeting places is required.

Contribution 1 of 2 | 19 July 2021

## Wareemba

Improve safety by focusing on making cycling and public transport more popular. Bike parking is much more spatially efficient than car parking! Use the Committee for Sydney's guide for high streets <https://sydney.org.au/news-events/events/reclaiming-sydneys-high-streets-report-launch/> Lower urban heat by planting appropriate trees and vegetation <http://greenerspacesbetterplaces.com.au>

Contribution 3 of 3 | 30 July 2021

A public toilet is really needed, especially for children and older people, cafes aren't always an option Please - public toilets in the beautiful Henry Lawson Park, safe and clean for grandchildren to use and in all other parks without one.

Contribution 2 of 3 | 22 July 2021

## Lyons Road, Russell Lea

Lyons Rd desperately needs more greenery and to be made friendlier to pedestrians. In summer it's a shocking urban heat island, and it's deeply unpleasant to walk there with small children due to heat, glare, pollution. Pull up the double concrete verge and plant trees - Please!

Contribution 3 of 3 | 27 July 2021

I'd like to suggest more public bins, better bus stops and green bus stops. Can we use the roof of a bus shelter as a green space for example. It would also serve to provide flowers etc for bees and beautify the area.

Contribution 2 of 3 | 23 July 2021

improve traffic, dreadful driving on lyons rd

Contribution 1 of 3 | 14 July 2021

## The Bakehouse Quarter/George Street, North Strathfield

Really neat area with some cool integration of history and modernity. Strong commercial centre that could accommodate more density and activity. Really needs more connectivity (especially over the railway) and better connectivity from the north strathfield station (so far away from the centre). The vegetation under the overpass is cool - would be neat to see some fairy lights or something embedded into it to add more atmosphere or perhaps more plant to give it an urban jungle feel.

Contribution 3 of 3 | 31 July 2021

I love the Bakehouse Quarter! Such interesting architecture and history and such a diverse range of food offerings and business. It would be so exciting to have more community events here!

Contribution 2 of 3 | 21 July 2021

It's dirty and unsafe to walk and very dark at night Should have footpath above the motor way, for safe and carefree cross over Less alcohol driven restaurants but more cafes, playground, exercise oval

Contribution 1 of 3 | 13 July 2021

## Concord Road, Concord West

I wouldn't consider this a town centre at the moment but there is definitely potential. It needs a better range of shops and restaurants.

Contribution 4 of 4 | 25 July 2021

Really this area is a bit of a wasteland. Everything could be lifted. Particularly more shade trees and seating.

Contribution 3 of 4 | 7 July 2021

There is currently nothing there, so any changes would be an improvement

Contribution 2 of 4 | 8 June 2021

## Abbotsford

Abbotsford has a nice village feel but parking is tricky

Contribution 2 of 2 | 7 July 2021

Often cars being driven out of Blackwall Point Rd to turn right onto Great North Road cause a problem as the drivers can glance to the right and, if no traffic is coming on their right, they don't even pause, they just speed out. There needs to be a speed hump installed near that entrance to the roundabout so that they slow down.

Contribution 1 of 2 | 1 June 2021

## Union Square, Rhodes

Fix pavements which have been cracked by food delivery services. Paths are uneven and unsafe to walk on

Contribution 3 of 3 | 17 July 2021

Parking and driving around the area is a real problem for locals. Rider Boulevard and the turn-off onto the Boulevard from Shoreline Drive are unnecessarily congested because of the single lane leading into the Waterside Shopping Centre, which stops locals from easily getting onto Homebush Bay Drive.

Contribution 2 of 3 | 16 June 2021

Traffic management needs to improve. Too many hoons on Shoreline Drive and Gauthorpe / Marquet street

## Rodd Point

This is a fabulous spot and the cultural value seems underused. The area is green with trees etc but improvements could include bbq areas, more flowers and a shark net/public bath so locals could make the most of this wonderful spot.

Contribution 3 of 3 | 23 July 2021

Pedestrian crossings need to be where the shops are at Rodd point

Contribution 2 of 3 | 8 July 2021

There are 5 shops in the town centre, with one that recently closed and occupied by a new tenant that is no value to me. Whilst the cafe is a great addition there needs to be more to entice other businesses to open. The space available is limited, but a IGA would be great...a post office things that people require and could walk to.

Contribution 1 of 3 | 2 July 2021

## Victoria Avenue, Concord West

Needs a little TLC to bring the street into the 21st century. It's quaint but we need more businesses and services that will attract visitation from other Igas

Contribution 2 of 2 | 21 July 2021

This area could be another Majors Bay Road feeling if invested in with outdoor seating and more community feel and activity.

Contribution 1 of 2 | 15 July 2021

## Cabarita Road, Cabarita

This is a nice area but more could be done to make it a place to linger with friends. Some nice shops and cafes, more plantings and trees?

Contribution 2 of 2 | 7 July 2021

be great to see more bubbler refill stations!

Contribution 1 of 2 | 2 June 2021

## Tennyson Road, Mortlake

### Featured Contributions

There is surprisingly little public transport in the Mortlake and Breakfast Point area despite the number of apartment buildings. I believe the number of cars on the road and lack of on street parking is due to this. I think the creation of a single bus stop on tennyson road that connects express to a local train station such as North Strathfield would help this issue. The current bus routes take you to Burwood and take approximately 30 mins. An express bus direct to North Strathfield would take 10 minutes. Similar approaches to bus routes appears to have been successful in the Northern Beaches with the B line.

Contribution 2 of 2 | 21 July 2021

The traffic needs to be looked into around the area. Lots of new housing/apartments but no investment into traffic management or public safety. The speed along the road of some of the cars is very fast.

Contribution 1 of 2 | 20 July 2021

## Chiswick shops

Chiswick shops needs some kind of upgrade as the area looks run down. There are good restaurants there but struggle to survive. It's a perfect spot to expand due to access people have from ferry

Contribution 3 of 3 | 24 June 2021

Chiswick needs an uplift & improvement in all areas. Again parking is a huge problem, especially for the very few shops.

Contribution 2 of 3 | 24 June 2021

Fix the walking path along the foreshore; widen if possible to cater for increased use.

## Hospital Road, Concord West

This is such a busy area with the hospital as a hub and the beautiful Rivendell at the end of the street. Better parking, more trees, more cafes and amenities would make it much more pleasant.

Contribution 2 of 2 | 7 July 2021

Parking is of prime concern. Something needs to be done to increase Concord Hospital parking as it affects local area detrimentally.

Contribution 1 of 2 | 10 June 2021

## Gale Street, Mortlake

This is a nice area but more could be done to make it a place to linger with friends. Some nice shops and cafes, more plantings and trees?

Contribution 3 of 3 | 7 July 2021

something needs to be done about the Gale Street/Brays Road roundabout. Its only a matter of time before pedestrians and people on the footpath get cleaned up by a car accident. I do not feel safe sitting outside these facilities.

Contribution 2 of 3 | 6 July 2021

The urban design in the area is very poor and should be invested in given the size of the local population and growth in businesses.

Contribution 1 of 3 | 2 June 2021



## Appendix F: Under 25s survey respondents by suburb

| Answer choices    | Percent | Count |
|-------------------|---------|-------|
| Abbotsford        | 9.43%   | 10    |
| Breakfast         | 5.66%   | 6     |
| Cabarita          | 2.83%   | 3     |
| Canada Bay        | 1.89%   | 2     |
| Chiswick          | 1.89%   | 2     |
| Concord           | 16.04%  | 17    |
| Concord West      | 3.77%   | 4     |
| Drummoyne         | 15.09%  | 16    |
| Five Dock         | 19.81%  | 21    |
| Liberty Grove     | 0%      | 0     |
| Mortlake          | 0.94%   | 1     |
| North Strathfield | 2.83%   | 3     |
| Rhodes            | 0%      | 0     |
| Rodd Point        | 5.66%   | 6     |
| Russell Lea       | 5.66%   | 6     |
| Wareemba          | 5.66%   | 6     |
| Other             | 2.83%   | 3     |
| Total             | 100.00% | 106   |

## Appendix G: Social map community feedback

### Cabarita, Breakfast Point and Mortlake

Love this

- Open space (2)

Improve this

- Foreshore access (3)

### Concord

Love this:

- Open space (2)
- Safe (1)

Improve this/consider this:

- Pedestrian safety (3)
- Public amenity (1)
- Art and culture (1)
- Recreation facilities (7)
- Events and activations (1)
- Connectivity (1)

### **Concord West and North Strathfield**

Love this:

- Open space (2)

Improve this/consider this:

- Pedestrian safety (6)
- Traffic congestion (3)
- Connectivity (2)
- Public amenity (2)
- Tree canopy (2)
- Parking (1)

### **Rhodes**

Love this:

- Sense of community (1)

Improve this/consider this:

- Pedestrian safety (3)
- Connectivity (2)
- Traffic congestion (2)
- Public amenity (1)

### **Five Dock and Canada Bay**

Love this: no responses

Improve this/consider this:

- Recreation facilities (4)
- Connectivity (3)
- Pedestrian safety (3)
- Public amenity (2)
- Traffic congestion (2)

- Tree canopy (2)
- Events and activations (1)
- Parking (1)

### **Drummoyne**

Love this: no responses

Improve this/consider this:

- Public amenity (3)
- Recreation facilities (3)
- Pedestrian safety (2)
- Traffic congestion (2)
- Parking (1)
- Tree canopy (1)
- Other (3) – variety of shops

### **Abbotsford, Chiswick and Wareemba**

Love this: no responses

Improve this/consider this:

- Recreation facilities (3)
- Pedestrian safety (2)
- Tree canopy (2)
- Foreshore access (1)
- Public amenity (1)
- Traffic congestion (1)

### **Russell Lea and Rodd Point**

Love this: no responses

Improve this/consider this:

- Connectivity (1)
- Events and activations (1)
- Foreshore access (1)
- Parking (1)
- Recreation facilities (1)
- Traffic congestion (1)

## Appendix H: Social map staff feedback

### **Cabarita, Breakfast Point and Mortlake**

No feedback received.

#### **Concord**

Love this:

- Sense of community (3)
- Open space (2)

Improve this/consider this:

- Pedestrian safety (5)
- Public amenity (5)
- Traffic congestion (3)
- Foreshore access (2)
- Art and culture (1)
- Other (1) – climate action

#### **Concord West and North Strathfield**

No responses received.

#### **Rhodes**

Love this:

- Other (3) - The Connection

Improve this/consider this:

- Parking (1)
- Pedestrian safety (1)
- Public amenity (1)
- Tree canopy (1)
- Other (1) – digital signage

#### **Five Dock and Canada Bay**

Love this:

- Open space (2)
- Sense of community (2)

Improve this/consider this:

- Pedestrian safety (5)
- Public amenity (5)
- Traffic congestion (2)
- Foreshore access (1)

- Parking (1)
- Recreation facilities (1)
- Other (3) – bike storage, Council buildings, recognition of Aboriginal heritage

### **Drummoyne**

Love this:

- Open space (4)
- Foreshore access (2)
- Sense of community (2)
- Other (2) – Drummoyne pool

Improve this/consider this:

- Foreshore access (6)
- Tree canopy (5)
- Connectivity (4)
- Parking (3)
- Public amenity (3)
- Art and culture (1)
- Recreation facilities (1)
- Traffic congestion (1)
- Other (8) – improve road infrastructure (2), skin cancer checks for outdoor staff, build a library in Drummoyne, overdevelopment, support for the CALD community, affordable housing, economic development

### **Abbotsford, Chiswick and Wareemba**

Love this: no responses

Improve this/consider this:

- Art and culture (1)
- Public amenity (1)

### **Russell Lea and Rodd Point**

Love this: no responses

Improve this/consider this:

- Tree canopy (3)
- Parking (1)